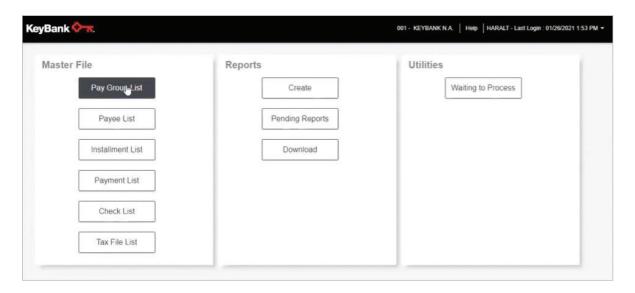


Institutional Advisors

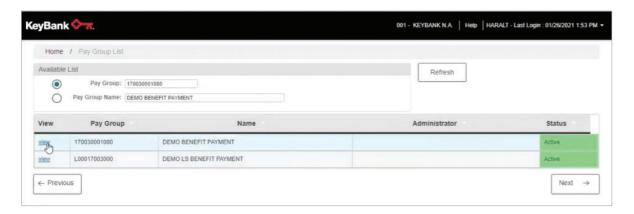
PayWeb Quick Reference Guide – Setting Up a New Payee

This quick reference guide is designed to walk you through the setup of a new payee in PayWeb.

1. From the portal home page, click on Pay Group List listed at the top of the Master File section.

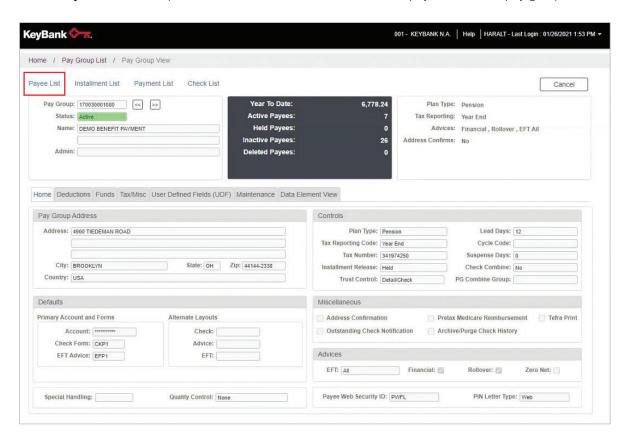


- 2. Select which pay group you'd like to add a payee to and click the **View** link. There are two common pay groups listed in the system:
 - Installment group This is a group of pensioners/retirees that receive regular (monthly commonly) payments as part of their retirement benefit.
 - Lump sum group (commonly notated by an "L" listed in the account field) This is a group of retirees that receive a single lump sum distribution.

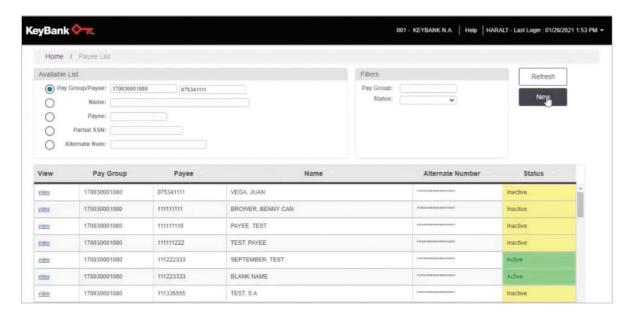


key.com/ia Page 1 of 14

3. Select Payee List in the top left corner of the screen to locate the full payee list for the pay group.



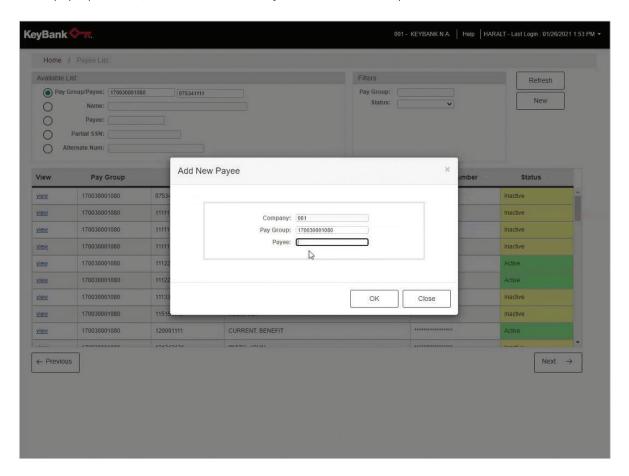
4. Click on New to create a new payee within the pay group payee list.





key.com/ia Page 2 of 14

5. In the pop-up window, enter the Add New Payee details. Once complete, click OK.





key.com/ia Page 3 of 14

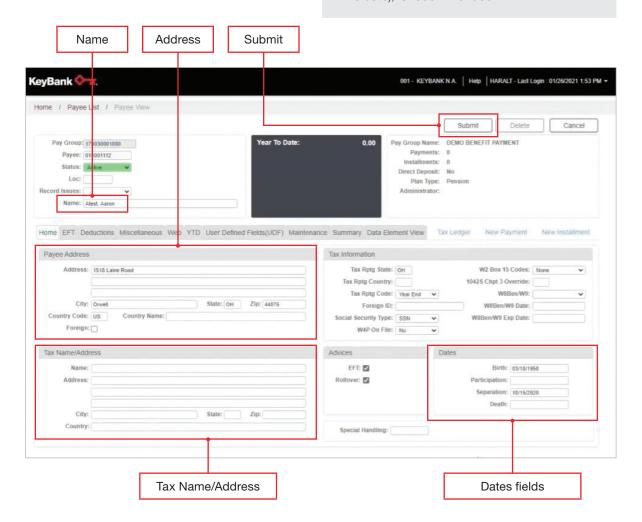
- **6.** Within the payee view screen, complete the required information:
 - Name
 - Address
 - Tax Name/Address (if different from the Payee Address)
 - Dates fields

Best practice: Everything entered into the system must be keyed in all UPPER CASE.

Enter names of new payees in the format of [LAST NAME], [FIRST NAME].

Tax information is automatically populated based on system information.

The participation date field (i.e., the employee hire date), is recommended.



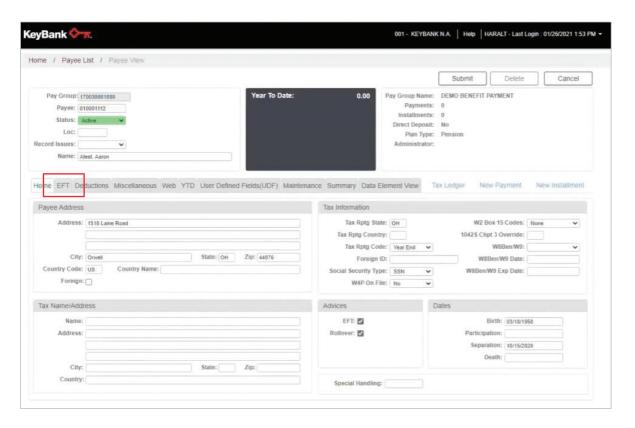
Best practice: When completing each tab within the payee profile, be sure to click **Submit** in the top right corner of your screen continuously. This button functions as a save button for the profile and if you do not click submit, you could potentially lose any of the information entered.



key.com/ia Page 4 of 14

Electronic Funds Transfer Tab (EFT)

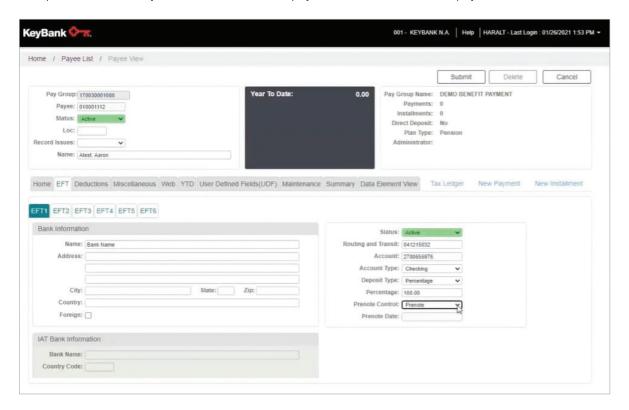
7. Select the EFT tab on the Payee View screen if the payee has elected to receive direct deposits.





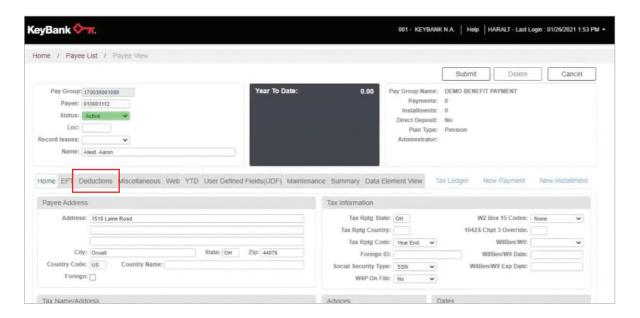
key.com/ia Page 5 of 14

8. Complete the necessary information for the EFT payment associated with the payee.



Deductions

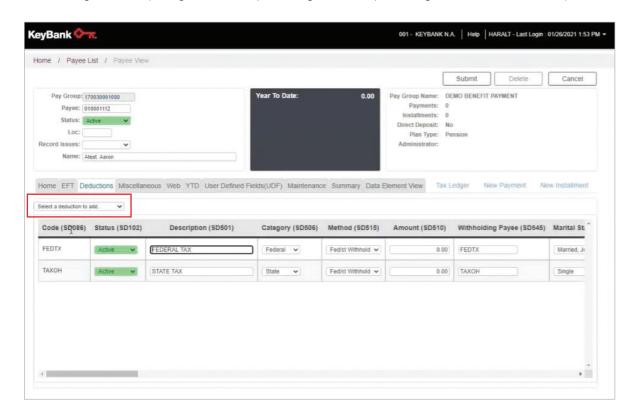
9. Select the **Deductions** tab on the Payee View screen.





key.com/ia Page 6 of 14

- 10. Add applicable deductions for the payee by using the Select a deduction to add dropdown. The deductions available in the dropdown are pulled from the Pay Group setup. Note, the tax deduction amounts will automatically calculate based on the most recent tax tables when you setup the payees' installment or lump sum payment.
 - Tax tables (add marital status and exemptions)
 - Tax tables plus fixed amount (add marital status, exemptions and dollar amount)
 - Fixed amount (change method to fixed and add dollars to the amount column)
 - Percentage amount (change method to percentage and add percentage to the amount column)

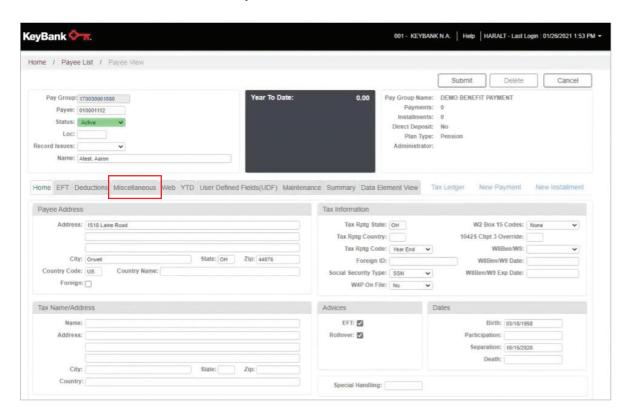


Best practice: Be sure to scroll to the right on the page to ensure Marital status and exemptions match what was selected in the documents you received from the payee.

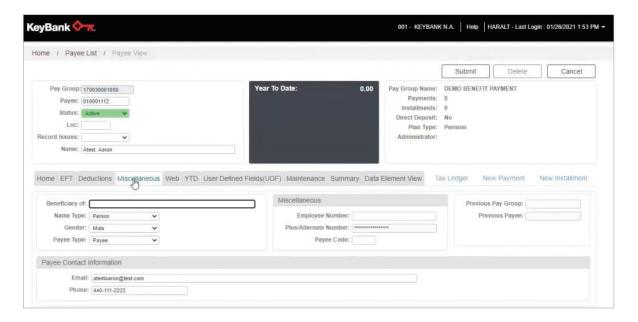


key.com/ia Page 7 of 14

11. Select the Miscellaneous tab on the Payee View screen.



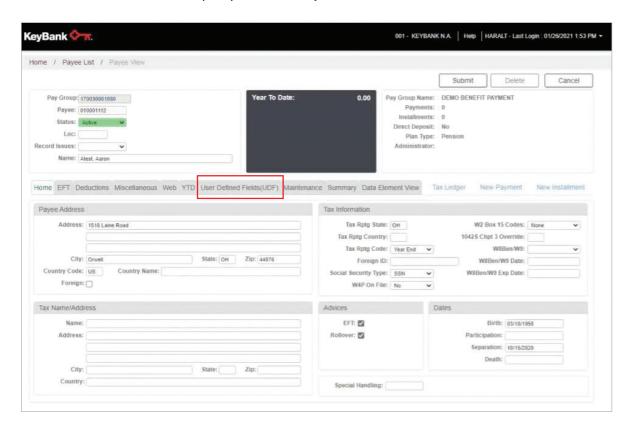
12. Enter any additional optional fields. It is highly recommended to input the payee's email address and phone number.





key.com/ia Page 8 of 14

13. Select the User Defined Fields (UDF) tab on the Payee View screen.





key.com/ia Page 9 of 14

14. Enter date information into the **START ccyymmdd** field to generate the payee's credential letters for the PayeeWeb pensioner portal. This date should always be the first business day after the payee's first payment date.

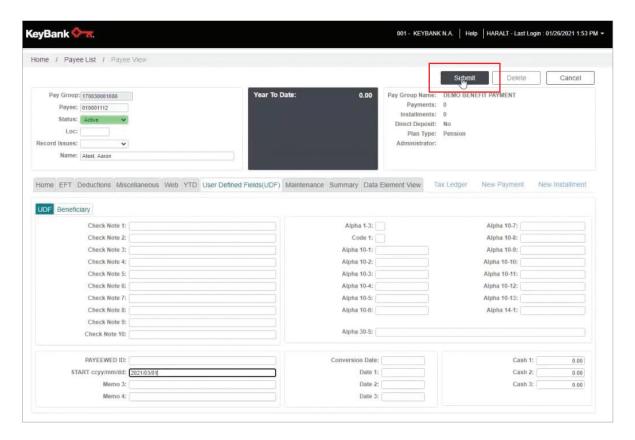
Note: The PayeeWeb pensioner portal is only used for payees receiving installment payments. If you are setting up a payee for a lump sum Pay Group, you do **NOT** have to enter a date into the **START ccyymmdd** field.

yBank 🐎.	001 - KEYBANK N.A. Help HARALT - Last Login : 01/26/2021 1:53 f
ome / Payee List / Payee View	
	Submit Delete Cancel
Pay Group: 170030001080 Payee: 010001112 Status: Active Loc: Record Issues: Name: Alest Aaron	Year To Date: 0.00 Pay Group Name: DEMO BENEFIT PAYMENT Payments: 0 Installments: 0 Direct Deposit: No Plan Type: Pension Administrator:
Home EFT Deductions Miscellaneous W	Veb YTD User Defined Fields(UDF) Maintenance Summary Data Element View Tax Ledger New Payment New Installment
DETICICIALY	
Check Note 1:	Alpha 1-3: Alpha 10-7:
100	Alpha 1-3:
Check Note 1:	
Check Note 1:	Code 1: Alpha 10-8:
Check Note 1: Check Note 2: Check Note 3:	Code 1: Alpha 10-8: Alpha 10-9: Alpha 10-9:
Check Note 1: Check Note 2: Check Note 3: Check Note 4:	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5:	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6:	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6: Check Note 7:	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6: Check Note 7: Check Note 8:	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6: Check Note 7: Check Note 8: Check Note 9:	Code 1: Alpha 10-8: Alpha 10-19: Alpha 10-9: Alpha 10-2: Alpha 10-2: Alpha 10-10: Alpha 10-3: Alpha 10-11: Alpha 10-4: Alpha 10-4: Alpha 10-12: Alpha 10-5: Alpha 10-13: Alpha 10-13: Alpha 10-6: Alpha 10-13: Alpha 10-13: Alpha 10-13: Alpha 10-8: Alpha 10-13: Al
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6: Check Note 7: Check Note 8: Check Note 9: Check Note 10: PAYEEWED ID: START ccyy/rgm/ddd: 2021/03/01	Code 1:
Check Note 1: Check Note 2: Check Note 3: Check Note 4: Check Note 5: Check Note 6: Check Note 7: Check Note 8: Check Note 9: Check Note 10:	Code 1:

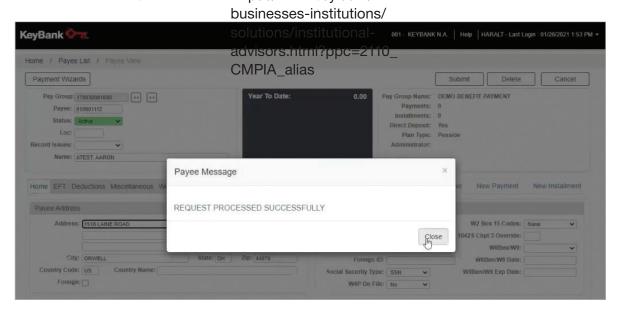


key.com/ia Page 10 of 14

15. Click **Submit** in the top right of your screen to finalize addition of the payee. You will receive a confirmation message pop-up confirming the addition of the payee.



16. A confirmation message pop-up will dipptos phytimminkethe and ition of the payee.

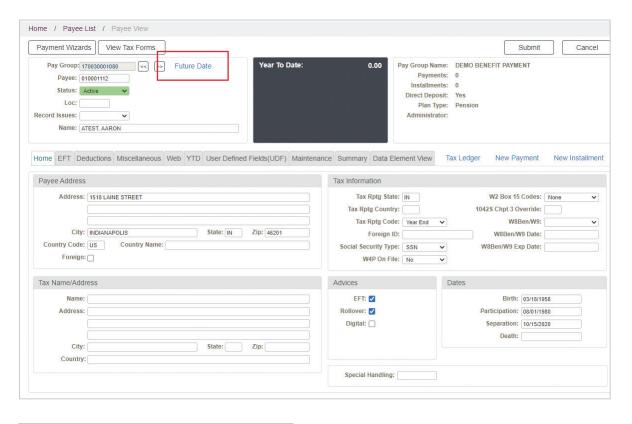




key.com/ia Page 11 of 14

Performing Payee Maintenance or Updating Information in a Payee Profile

17. To change any information in the **Payee View** tabs (such as address), simply locate the payee record you want to update and type in the new information, then click **Submit**. If the change is to be effective at a future date, select the **Future Date** button at the top of the screen to enter the effective date of the change. Then update the data you want to change, then click **Submit**.

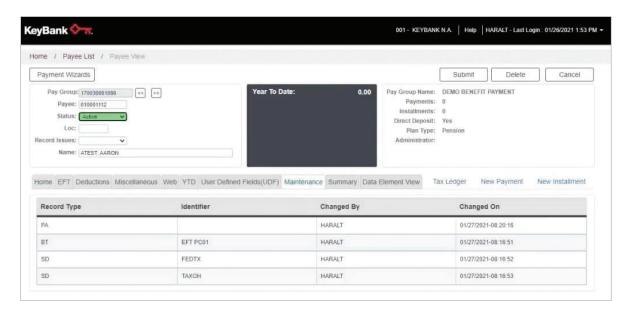


payws-keybank.omniasp.com says		
Enter Future Date : (MMDDYYYY or MM/DD/YYYY)		
06/15/2021		
	OK	Cancel



key.com/ia Page 12 of 14

18. You may access the **Maintenance** tab to track any changes to a payee's record. This area shows the user ID and date for the last update of a pensioner record.



Note: You may run the **Transaction Report** from the **Create Report** screen that will show any updates you make in PayWeb within the time frame selected. Please refer to the **Create and Download Reports QRG**.

For more assistance in navigating or using the PayWeb Portal, visit key.com/paywebtraining, or contact your KeyBank Institutional Advisors Relationship Management Team.

KeyBank Institutional Advisors collaboratively engages stakeholders to understand their organization's strategic mission, values, and goals. Our advisors are professionals supported by subject matter experts across client disciplines/market segments. Combining our expertise with an understanding of the client, we recommend and implement customized, coordinated financial solutions.



key.com/ia Page 12 of 14



Page 14 of 14

KeyBank Institutional Advisors is the marketing name under which KeyBank National Association (KeyBank) offers investment management and fiduciary services to institutional clients.

KeyBank National Association is the Trustee of the KeyBank Multiple Investment Trust (the "MIT") for Employee Benefit Trusts and the KeyBank EB MaGIC® Fund. The KeyBank EB MaGIC® Fund is sub advised by Mellon Investment Corporation. Advisor receives a fee for their services. An investment in a money market fund is not insured or guaranteed by the FDIC or any other government agency. Although the money market funds seek to preserve the value of your investment at \$1.00 per share, it is possible to lose money by investing in these funds. Banking and trust products are offered by KeyBank. All credit products are subject to collateral and/or credit approval, terms, conditions, and availability and subject to change. When considering gift planning strategies, the donor should always consult with the donor's own legal, tax and financial advisors. KeyBank does not give legal advice.

Banking products and services are provided by KeyBank, Member FDIC. Trust and certain custody and investment management products are provided by KeyBank, a national bank with fiduciary powers. KeyBank is an Equal Housing Lender. All loans provided by KeyBank are subject to underwriting, credit, and collateral approval, in addition to origination or other transaction fees. Financing availability may vary by state. Restrictions may apply NMLS ID 399797.

Investing involves risk, including the potential loss of money invested. Past performance does not guarantee future results. Asset allocation and diversification do not guarantee a profit or protect against loss.

Non-deposit products are:

NOT FDIC INSURED • NOT BANK GUARANTEED • MAY LOSE VALUE • NOT A DEPOSIT • NOT INSURED BY ANY FEDERAL OR STATE GOVERNMENT AGENCY

©2025 KeyCorp.® All rights reserved. 240820-2742328.02