



# Translator Tool

## User Guide

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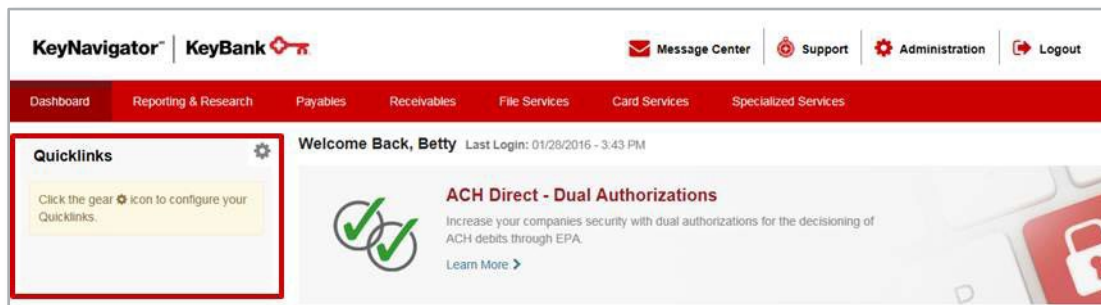
## 1. Introduction for QuickBooks Users

The Translator Tool is available when you need assistance in retrieving your check issuance information from QuickBooks. Once created, the file can be uploaded via KeyNavigator® File Transfer Module to be used with Positive Pay and Account Reconciliation (ARP) services. KeyNavigator access is needed.

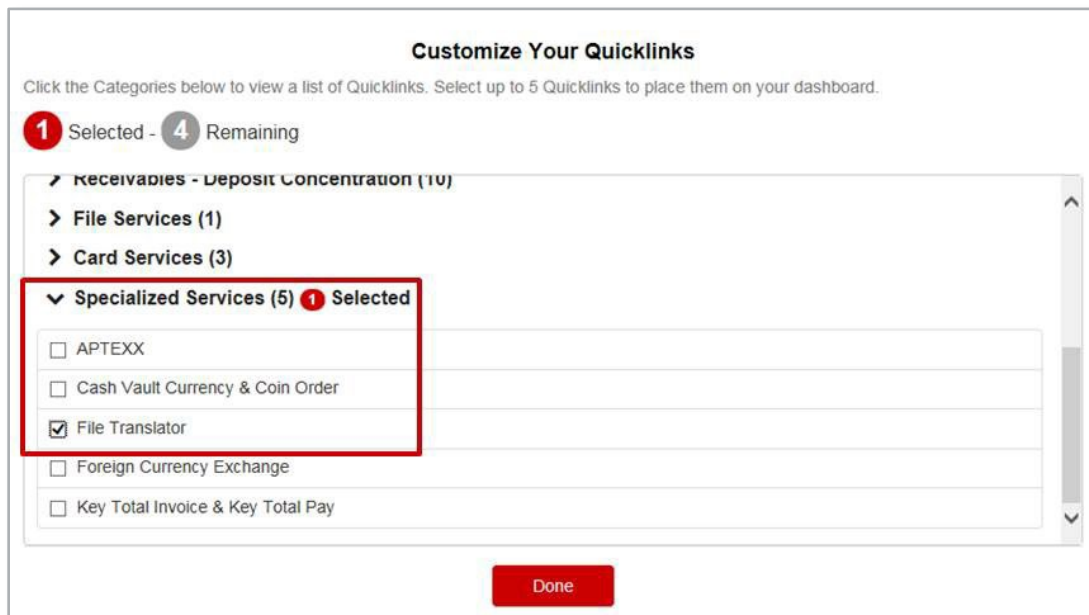
## 2. Translator Tool for QuickBooks

### 2.1 Installing the Translator Tool

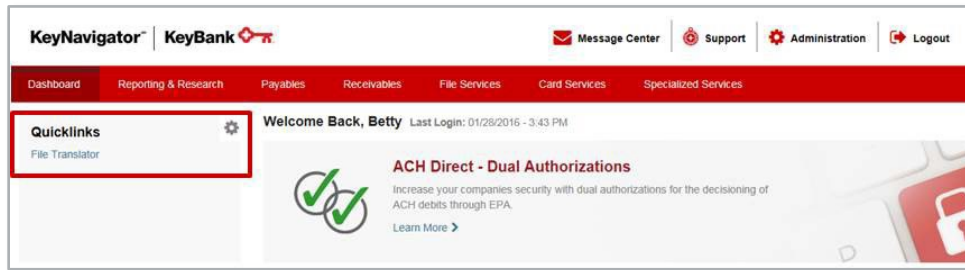
1. Log into QuickBooks as the Administrator (or user with administrator rights).
2. Log into KeyNavigator and click on the **Gear** icon in the **Quicklinks** section on the left side of the screen.



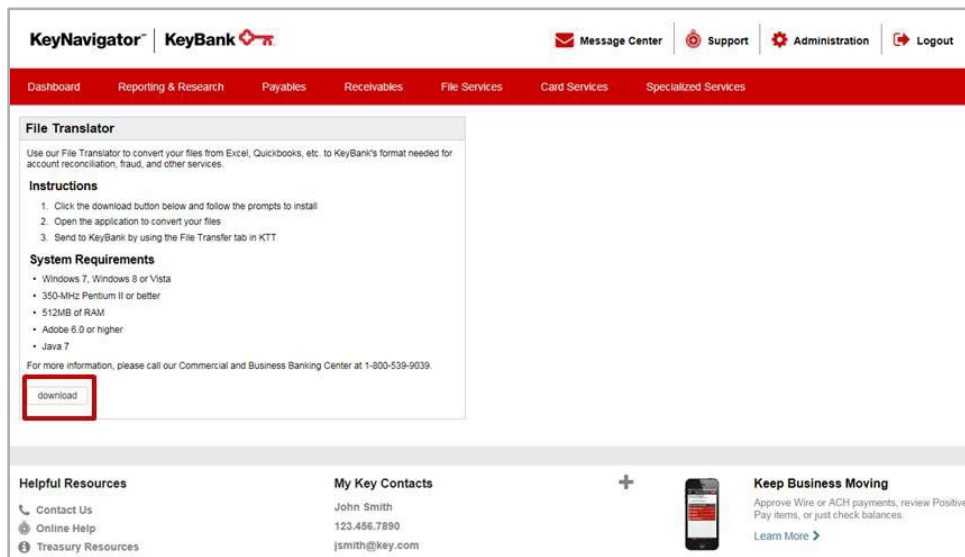
3. On the **Customize Your Quicklinks** screen, scroll down to the **Specialized Services** section and select **File Translator**. Then click **Done**.



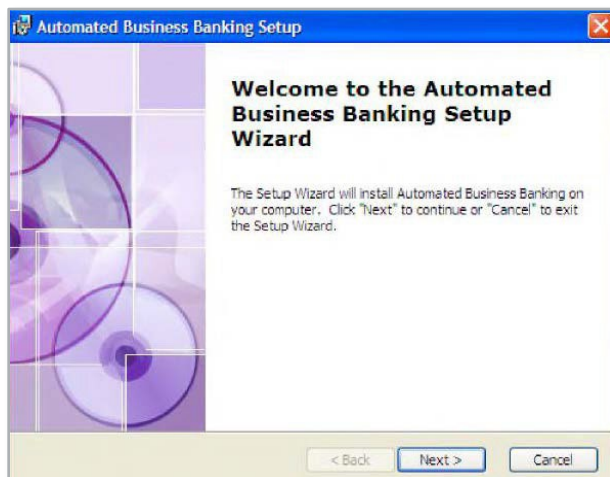
- Now you will see **File Translator** appear under the **Quicklinks** section. Click the **File Translator** link.



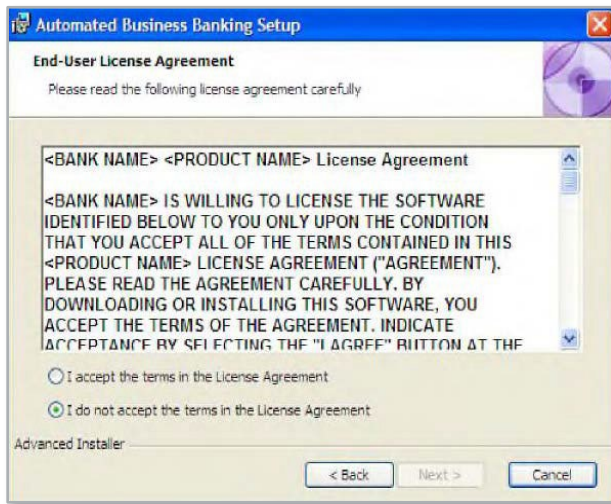
- Click the **Download** button to launch the **Save As** or **Run** box. You can choose either.



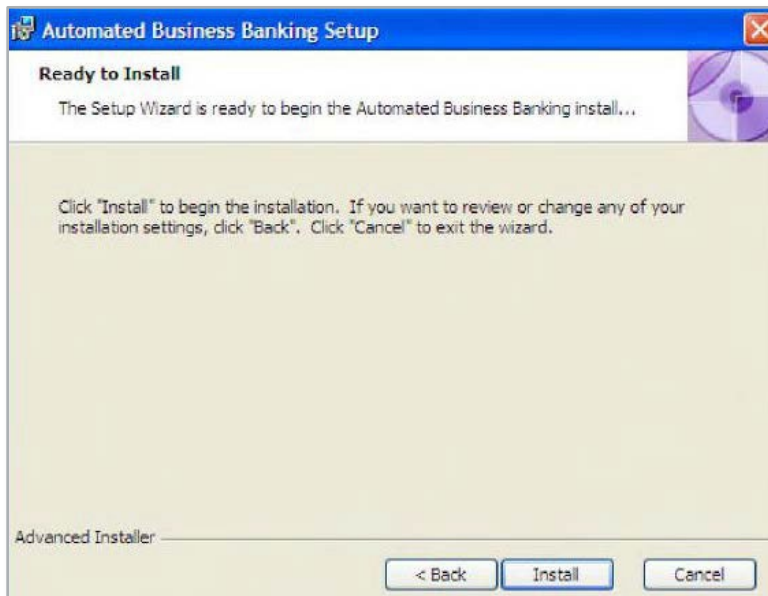
- The installation welcome screen appears. Click **Next** to continue or **Cancel** to stop the install.



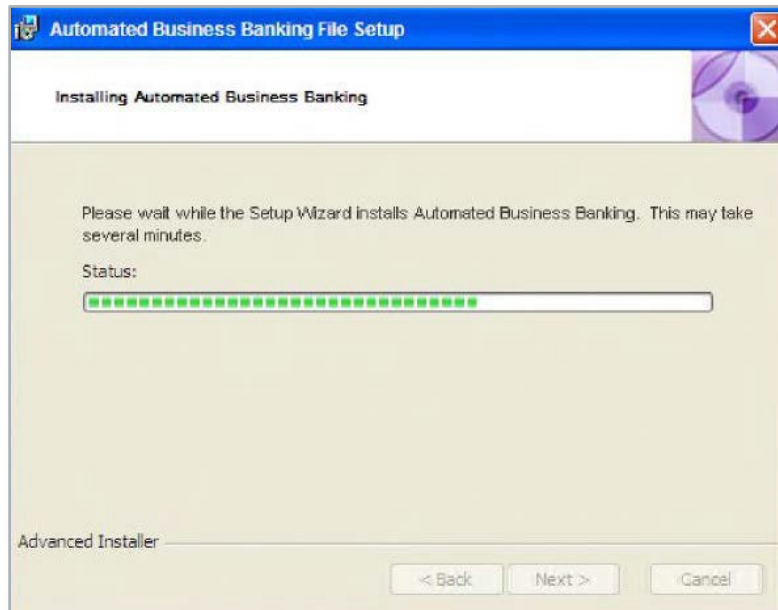
7. The **End-User License Agreement** screen provides the option to accept or not accept the terms in the license agreement. If you do not accept the terms, the install process will halt, and the system will not be installed.



8. Select the **I accept the terms in the License Agreement** option.
9. Click **Next** to continue.
10. The **Ready To Install** screen provides you with the opportunity to click **Back** to review your settings. Click **Install** to continue. You may click **Cancel** to halt the installation.



11. A status screen allows you to monitor the installation progress.

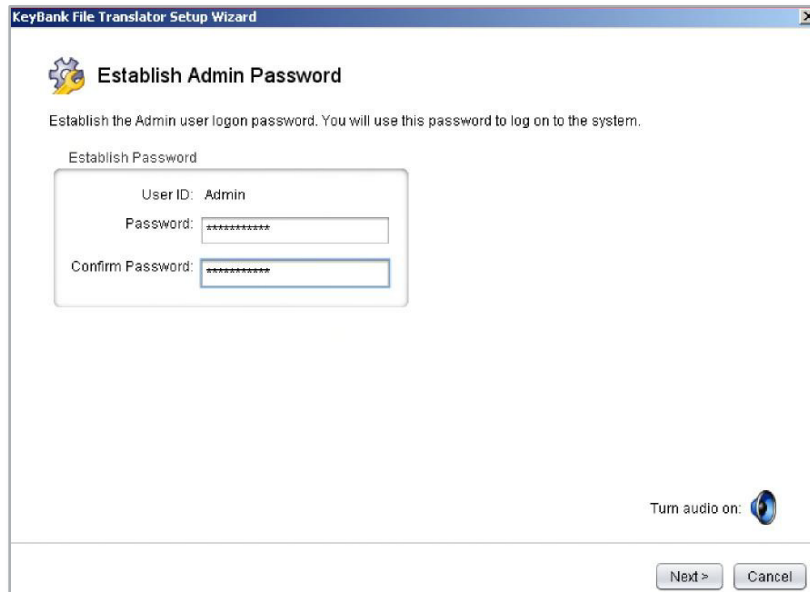


12. The system displays a screen notifying you that the installation is complete.



13. The following screen is where you can establish a password for the admin user. This can be changed at a later date if the user wishes.

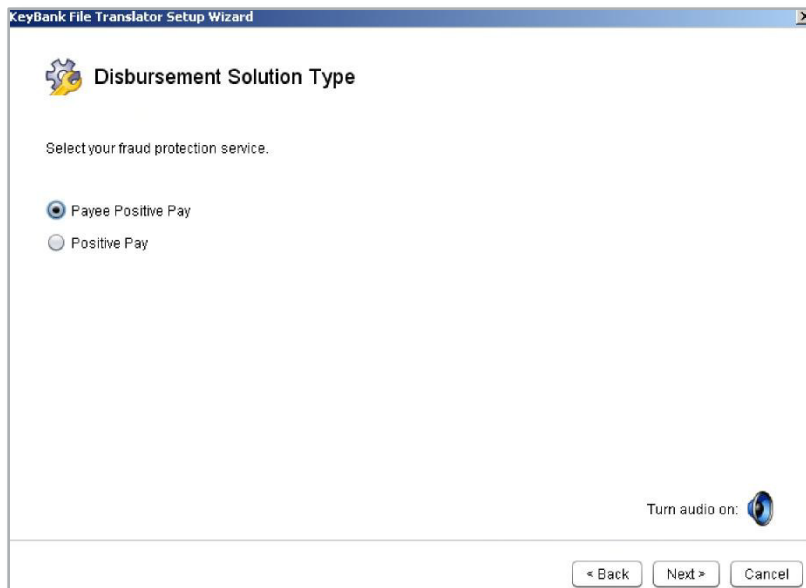
 *The password must be 8-12 characters long and contain at least 2 numerical digits.*



The screenshot shows the 'KeyBank File Translator Setup Wizard' window. The title bar reads 'KeyBank File Translator Setup Wizard'. The main heading is 'Establish Admin Password' with a gear icon. Below the heading, it says 'Establish the Admin user logon password. You will use this password to log on to the system.' Underneath, it says 'Establish Password'. There is a form with three fields: 'User ID: Admin', 'Password: [masked]', and 'Confirm Password: [masked]'. At the bottom right, there is a 'Turn audio on:' label with a speaker icon. At the very bottom, there are 'Next >' and 'Cancel' buttons.

14. Next, choose either **Payee Positive Pay** or Standard **Positive Pay**.

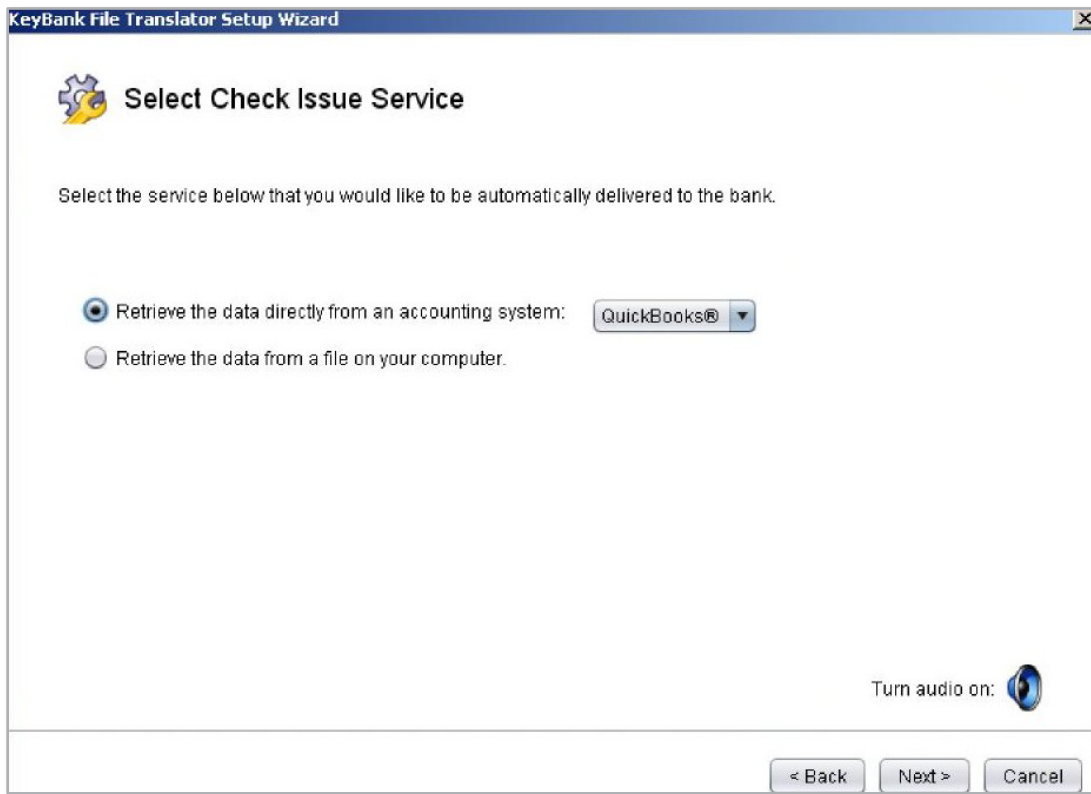
 *This cannot be changed without uninstalling or reinstalling the Translator Tool.*



The screenshot shows the 'KeyBank File Translator Setup Wizard' window. The title bar reads 'KeyBank File Translator Setup Wizard'. The main heading is 'Disbursement Solution Type' with a gear icon. Below the heading, it says 'Select your fraud protection service.' There are two radio button options: 'Payee Positive Pay' (which is selected) and 'Positive Pay'. At the bottom right, there is a 'Turn audio on:' label with a speaker icon. At the very bottom, there are '< Back', 'Next >', and 'Cancel' buttons.

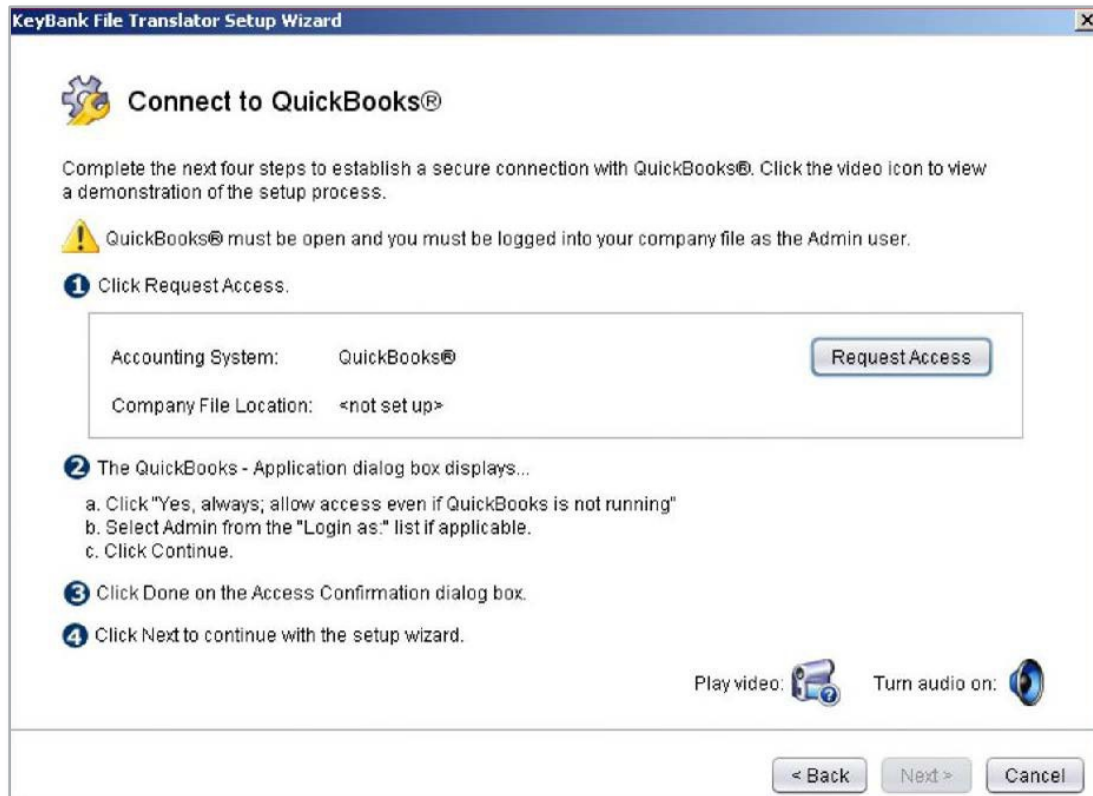


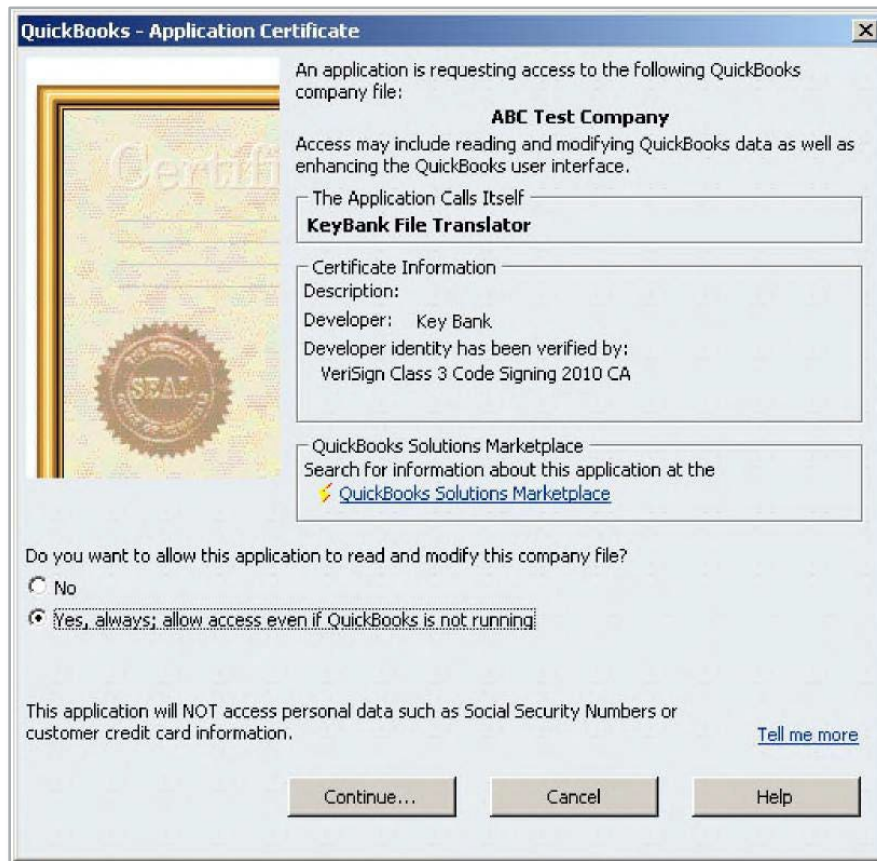
*Choose the first option **Retrieve the data directly from an account system: QuickBooks** and click **Next**.*



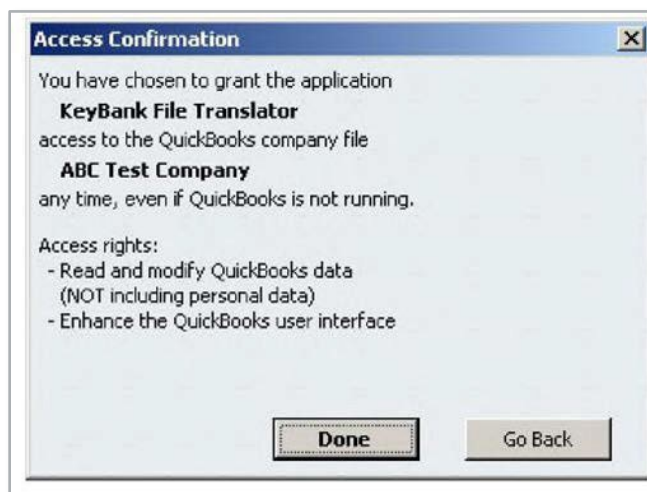


15. Click on **Request Access**. The system will ask if you want to allow the ARP Translator Tool to access QuickBooks, even if QuickBooks is not running. Click **Yes** and **Continue**. This will put a certificate into QuickBooks that will allow the ARP Translator Tool access to the check register even if QuickBooks is not running.

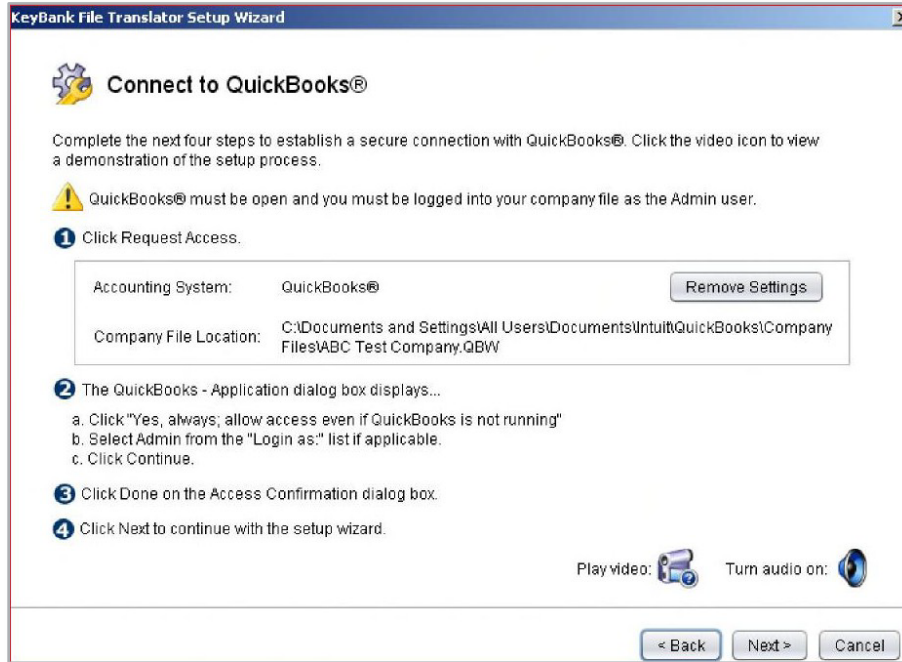




16. You will be prompted to select a user to access QuickBooks, choose the user that has admin rights (most likely the person who is installing the tool.) An **Access Confirmation** window will open confirming that the changes were made. Click **Done** to proceed.



17. Once this is complete the following screen will appear with the Company File Location. Click **Next**.



**Connect to QuickBooks®**



Complete the next four steps to establish a secure connection with QuickBooks®. Click the video icon to view a demonstration of the setup process.

**!** QuickBooks® must be open and you must be logged into your company file as the Admin user.

- 1 Click Request Access.

Accounting System:	QuickBooks®	Remove Settings
Company File Location:	C:\Documents and Settings\All Users\Documents\Intuit\QuickBooks\Company Files\ABC Test Company.QBW	

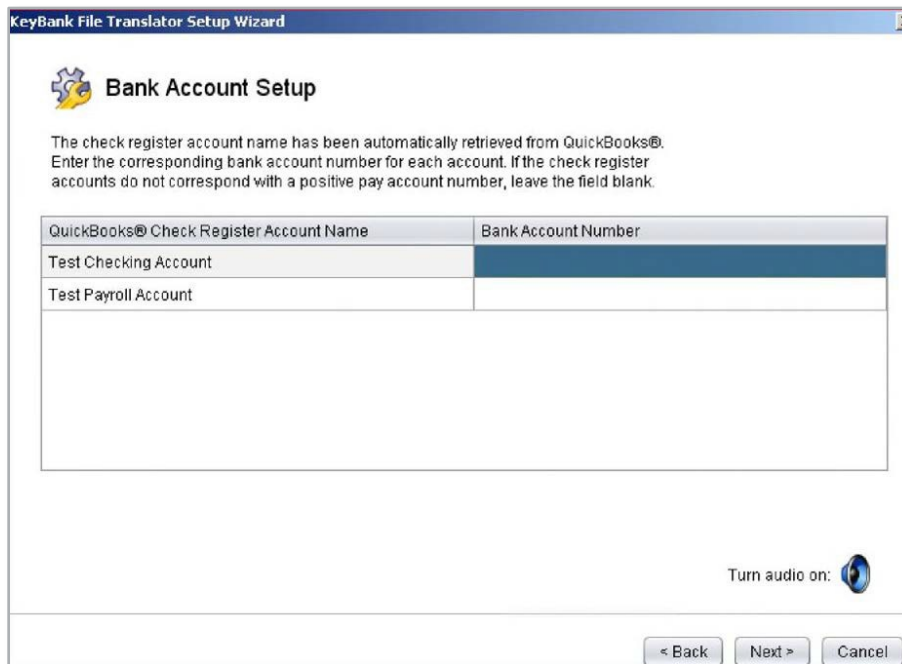
- 2 The QuickBooks - Application dialog box displays...
  - a. Click "Yes, always; allow access even if QuickBooks is not running"
  - b. Select Admin from the "Login as:" list if applicable.
  - c. Click Continue.
- 3 Click Done on the Access Confirmation dialog box.
- 4 Click Next to continue with the setup wizard.

Play video:  Turn audio on: 

< Back Next > Cancel

18. Enter in the bank account number that corresponds to the account(s) to which Positive Pay service is being added. Click **Next**.


 *You do not need to enter information for accounts not being added to Positive Pay.*



**Bank Account Setup**

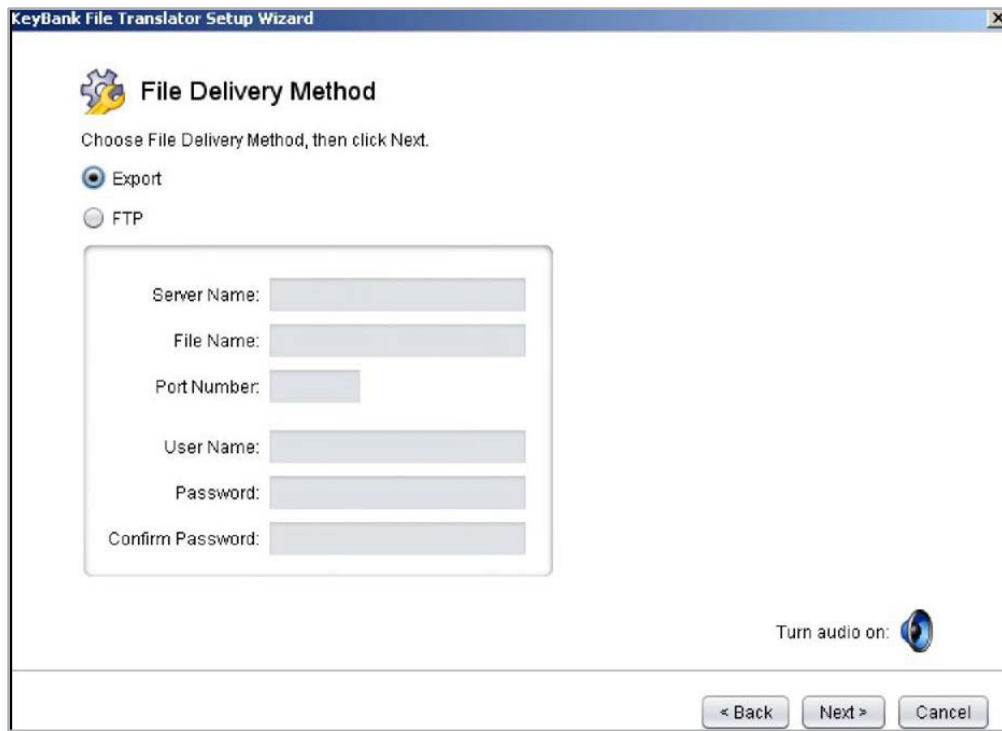
The check register account name has been automatically retrieved from QuickBooks®. Enter the corresponding bank account number for each account. If the check register accounts do not correspond with a positive pay account number, leave the field blank.

QuickBooks® Check Register Account Name	Bank Account Number
Test Checking Account	
Test Payroll Account	

Turn audio on: 

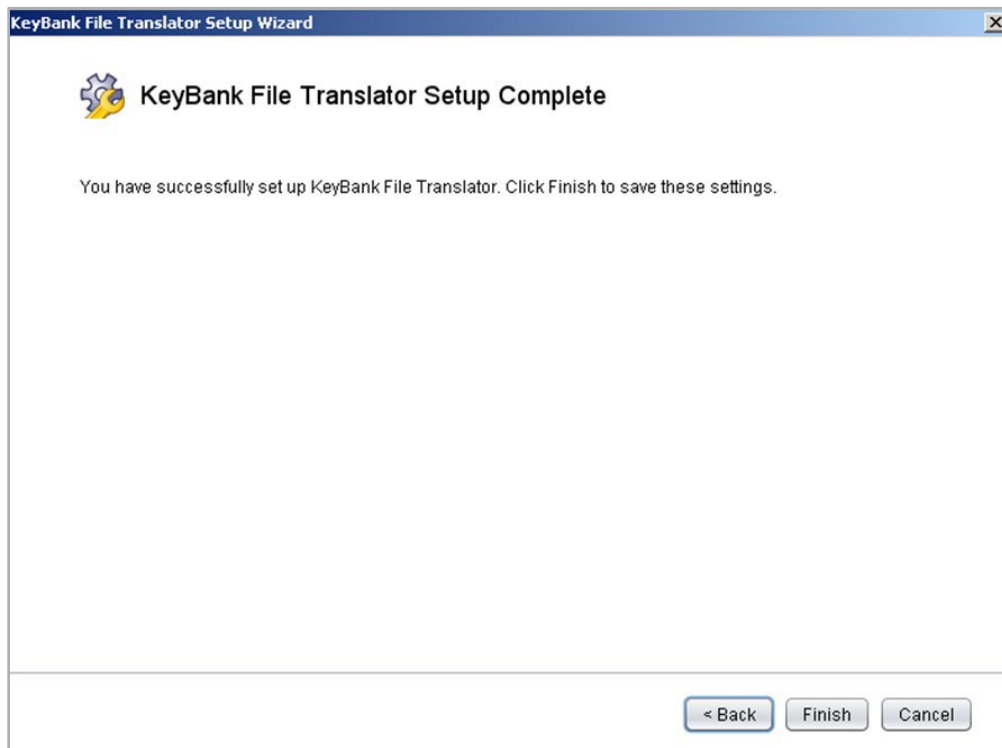
< Back Next > Cancel

19. Next choose Export as the File Delivery Method and click **Next**.



The screenshot shows the 'KeyBank File Translator Setup Wizard' window. The title bar reads 'KeyBank File Translator Setup Wizard'. The main heading is 'File Delivery Method' with a gear icon. Below it, the instruction says 'Choose File Delivery Method, then click Next.' There are two radio buttons: 'Export' (selected) and 'FTP'. Below these is a group box containing several text input fields: 'Server Name:', 'File Name:', 'Port Number:', 'User Name:', 'Password:', and 'Confirm Password:'. At the bottom right, there is a 'Turn audio on:' label with a speaker icon. The bottom of the window has three buttons: '< Back', 'Next >', and 'Cancel'.

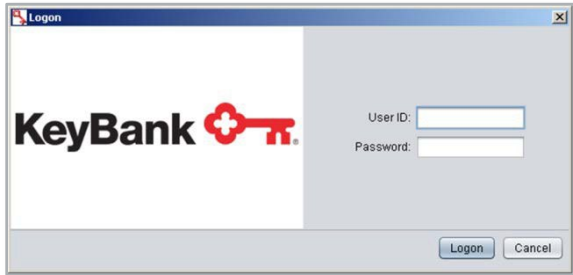
20. Now the File Translator Set-up is Complete. Click **Finish**.



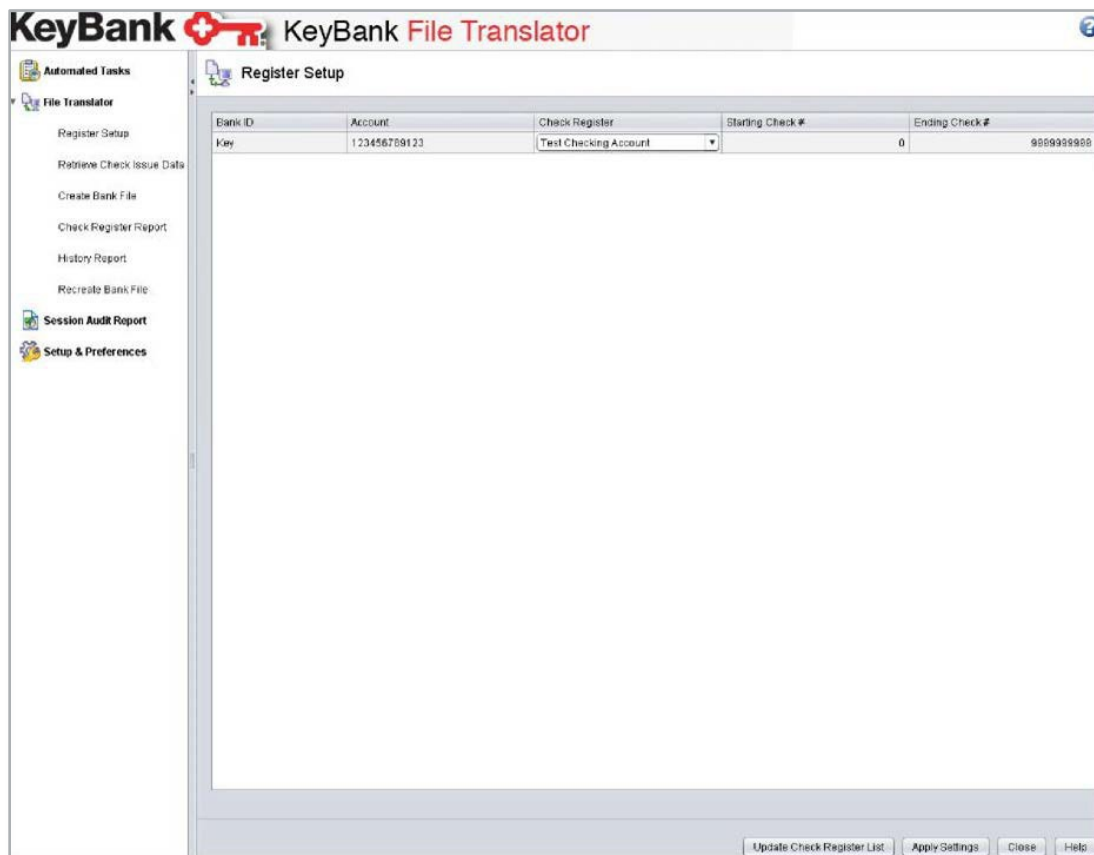
The screenshot shows the 'KeyBank File Translator Setup Wizard' window at the 'Setup Complete' stage. The title bar reads 'KeyBank File Translator Setup Wizard'. The main heading is 'KeyBank File Translator Setup Complete' with a gear icon. Below it, the instruction says 'You have successfully set up KeyBank File Translator. Click Finish to save these settings.' The bottom of the window has three buttons: '< Back', 'Finish', and 'Cancel'.

## 2.2 Using the Translator Tool

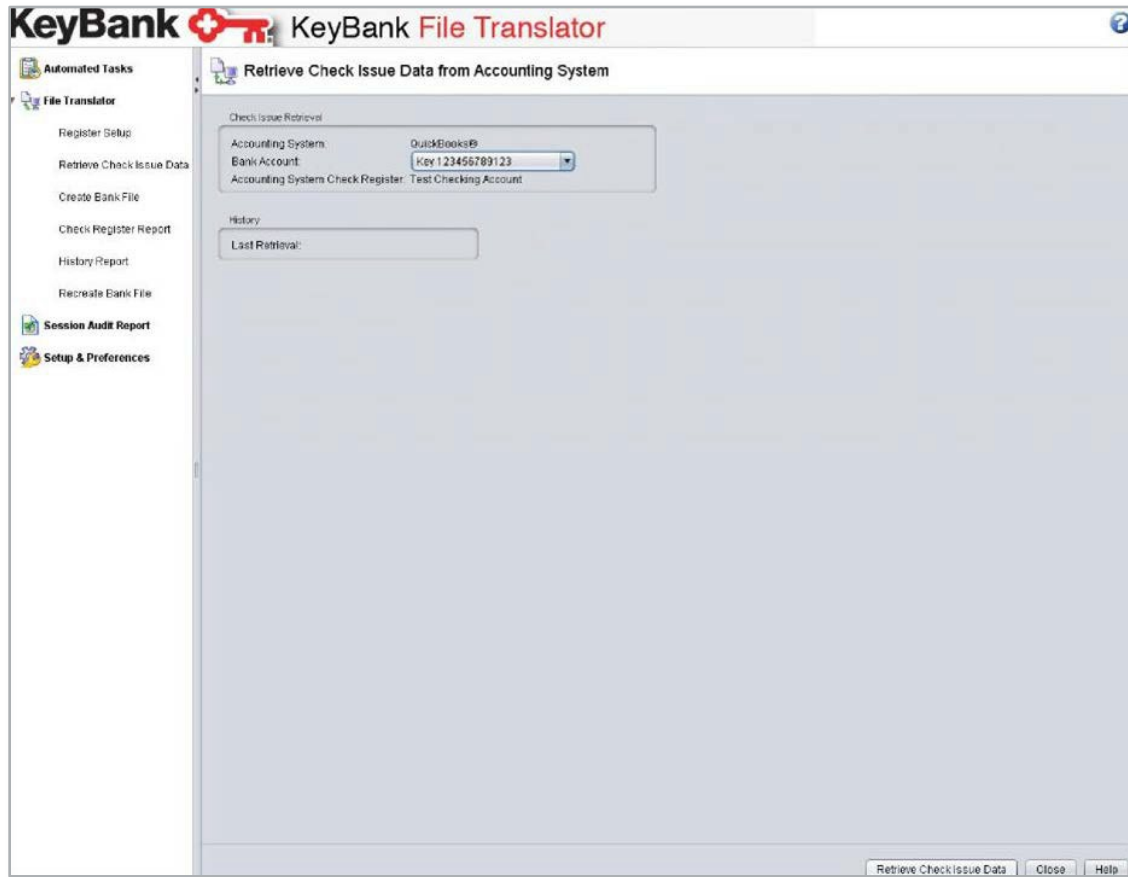
1. Double click on the **Key File Translator** shortcut on your desktop to launch the tool. Enter **admin** as the user ID and the password that was established.




2. At the main page, click on the arrow next to File Translator to collapse the menu.
3. Now choose the **Register Setup** to view the accounts set-up in the ARP Translator Tool. If you want you can assign starting and ending check numbers here.

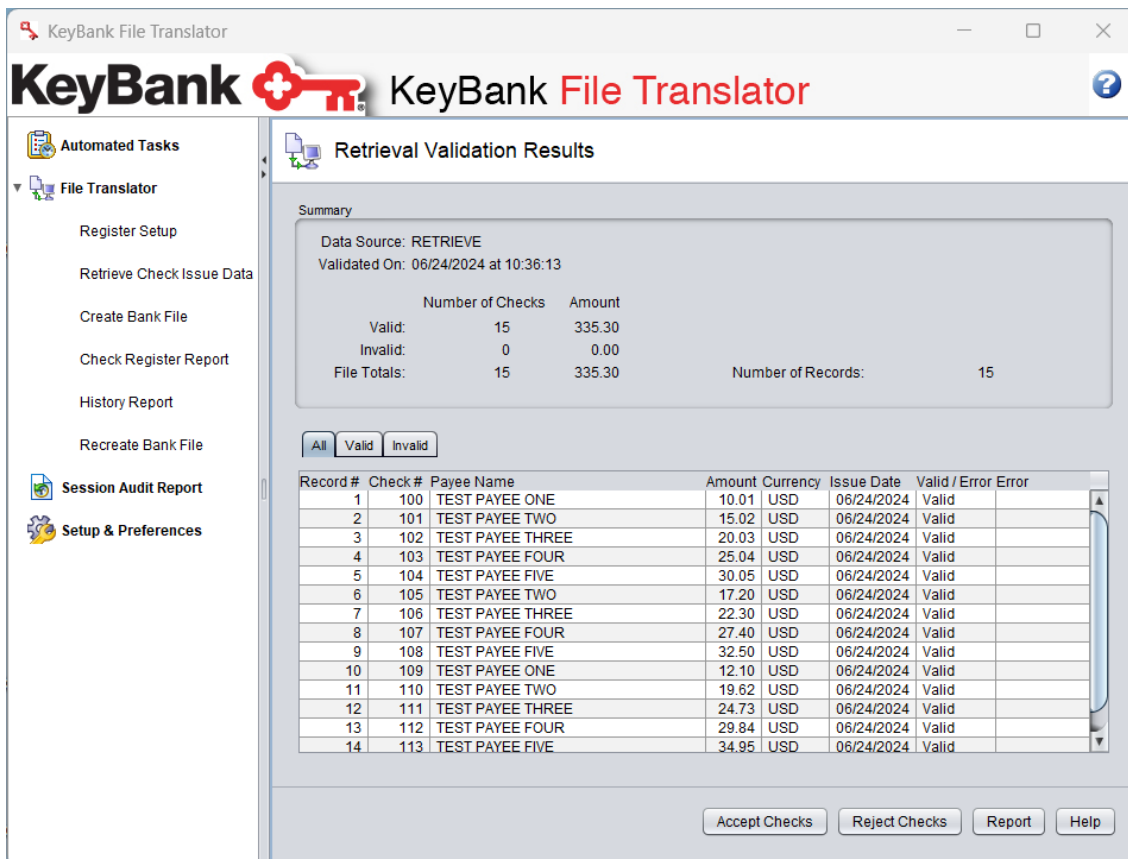


- Click on **Retrieve Check Issue Data** to import checks from the QuickBooks Check Register. You can choose the account to import data from, using the drop down menu. Also shown is the last retrieval date/time for each account. Click on **Retrieve Check Issue Data** at the bottom when ready.



- Once the data is pulled, the **Retrieval Validation Results** screen will display all the data that has been pulled in from QuickBooks. At the top is a summary of valid and invalid checks, as well as a file total in dollars and number of checks. Clicking on the **Reject Checks** button at the bottom will remove the records from the Translator Tool and you can import the data again when ready. This is helpful if you need to narrow down the check range. When ready, choose **Accept Checks** and the number of checks that have been accepted will be displayed.

 *Once data has been accepted into the tool it cannot be deleted without uninstalling and reinstalling the tool.*

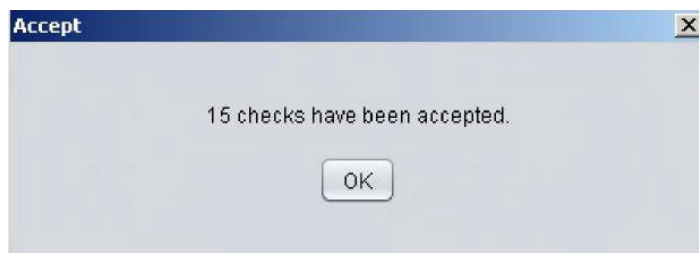


The screenshot shows the KeyBank File Translator application window. The left sidebar contains a tree view with the following items: Automated Tasks, File Translator (expanded), Register Setup, Retrieve Check Issue Data, Create Bank File, Check Register Report, History Report, Recreate Bank File, Session Audit Report, and Setup & Preferences. The main area is titled "Retrieval Validation Results" and contains a "Summary" section with the following data:

	Number of Checks	Amount	
Valid:	15	335.30	
Invalid:	0	0.00	
File Totals:	15	335.30	Number of Records: 15

Below the summary is a table with the following columns: Record #, Check #, Payee Name, Amount, Currency, Issue Date, Valid / Error, and Error. The table contains 14 rows of data, all of which are marked as "Valid".

At the bottom of the window are four buttons: "Accept Checks", "Reject Checks", "Report", and "Help".

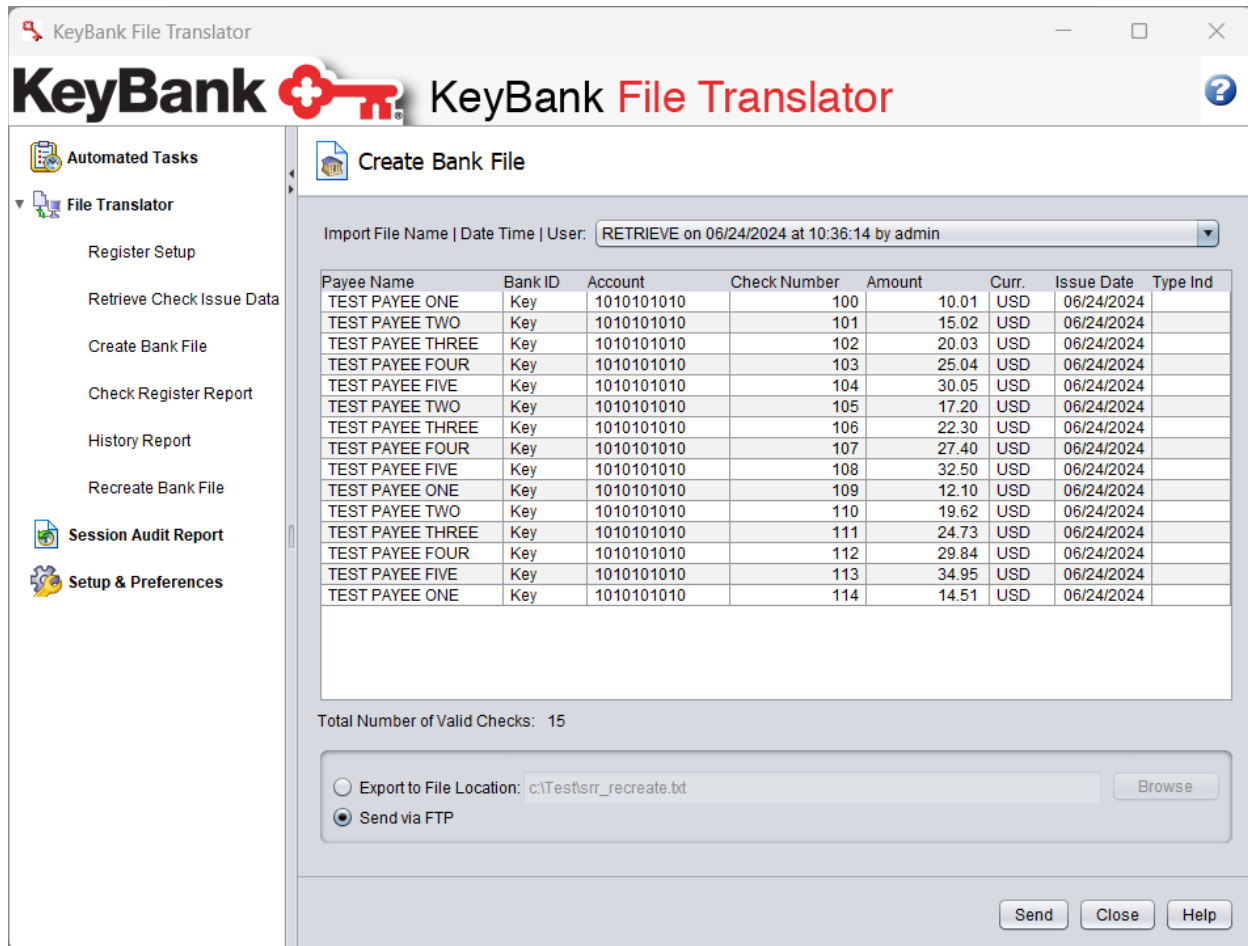




- The **Create Bank File** screen displays everything that has been accepted into the tool and will be exported in the file. Click on **Browse** at the bottom to choose a location to save the file.



*This is the file that will be sent to Key and a file extension is NOT required. It is recommended that the file include a Date as part of the file name. Once you have entered a name click **OK**.*



KeyBank File Translator

**Create Bank File**

Import File Name | Date Time | User: RETRIEVE on 06/24/2024 at 10:36:14 by admin

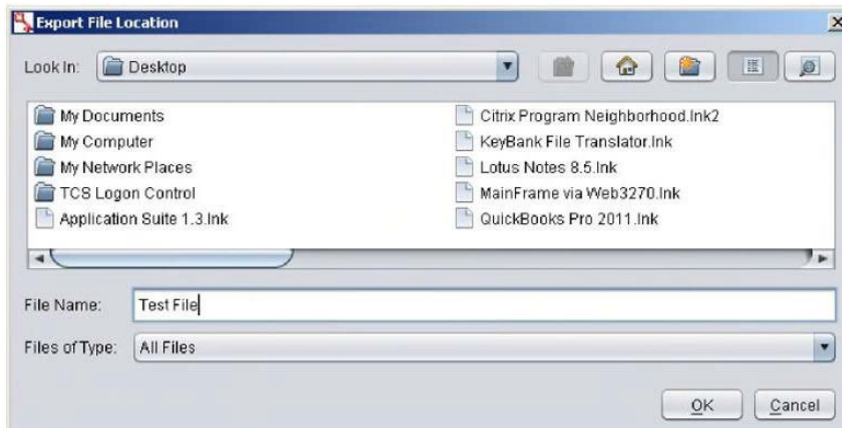
Payee Name	Bank ID	Account	Check Number	Amount	Curr.	Issue Date	Type Ind
TEST PAYEE ONE	Key	1010101010	100	10.01	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	101	15.02	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	102	20.03	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	103	25.04	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	104	30.05	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	105	17.20	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	106	22.30	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	107	27.40	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	108	32.50	USD	06/24/2024	
TEST PAYEE ONE	Key	1010101010	109	12.10	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	110	19.62	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	111	24.73	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	112	29.84	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	113	34.95	USD	06/24/2024	
TEST PAYEE ONE	Key	1010101010	114	14.51	USD	06/24/2024	

Total Number of Valid Checks: 15

☐ Export to File Location: c:\Testfsrr\_recreate.txt Browse

☒ Send via FTP

Send Close Help



Export File Location

Look In: Desktop

My Documents  
 My Computer  
 My Network Places  
 TCS Logon Control  
 Application Suite 1.3.Ink  
 Citrix Program Neighborhood.Ink2  
 KeyBank File Translator.Ink  
 Lotus Notes 8.5.Ink  
 MainFrame via Web3270.Ink  
 QuickBooks Pro 2011.Ink

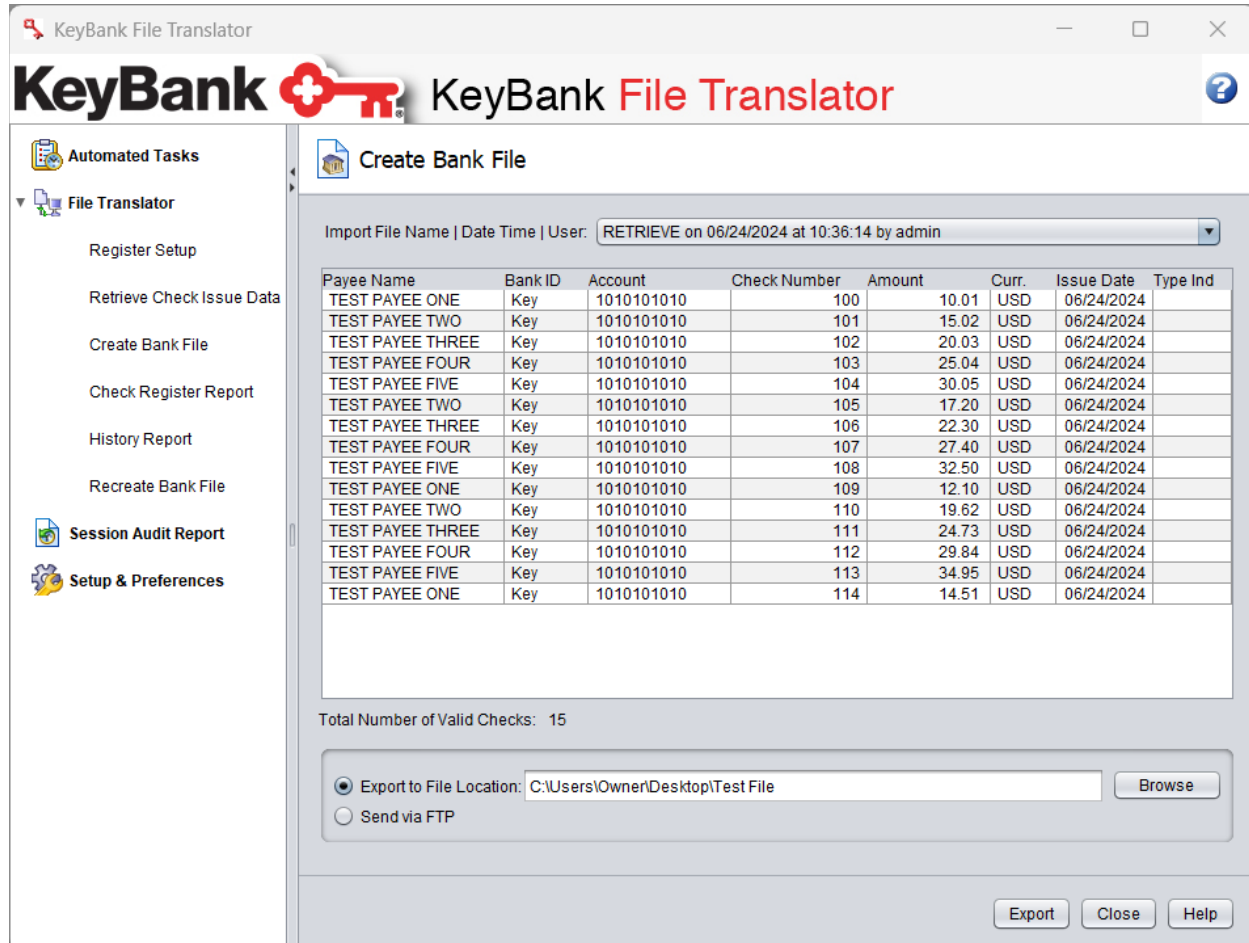
File Name: Test File

Files of Type: All Files

OK Cancel



- After a location and name have been chosen, click on **Export** at the bottom to create the file in Key's format. A window will display with **File Created** followed by the name of the file. Click **OK** to go back to the ARP File Translator screen. The Positive Pay file that was exported is ready to be sent to Key.



KeyBank File Translator

**KeyBank File Translator**

Automated Tasks

File Translator

- Register Setup
- Retrieve Check Issue Data
- Create Bank File
- Check Register Report
- History Report
- Recreate Bank File

Session Audit Report

Setup & Preferences

Create Bank File

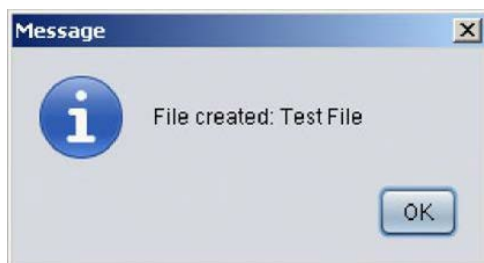
Import File Name | Date Time | User: RETRIEVE on 06/24/2024 at 10:36:14 by admin

Payee Name	Bank ID	Account	Check Number	Amount	Curr.	Issue Date	Type Ind
TEST PAYEE ONE	Key	1010101010	100	10.01	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	101	15.02	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	102	20.03	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	103	25.04	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	104	30.05	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	105	17.20	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	106	22.30	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	107	27.40	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	108	32.50	USD	06/24/2024	
TEST PAYEE ONE	Key	1010101010	109	12.10	USD	06/24/2024	
TEST PAYEE TWO	Key	1010101010	110	19.62	USD	06/24/2024	
TEST PAYEE THREE	Key	1010101010	111	24.73	USD	06/24/2024	
TEST PAYEE FOUR	Key	1010101010	112	29.84	USD	06/24/2024	
TEST PAYEE FIVE	Key	1010101010	113	34.95	USD	06/24/2024	
TEST PAYEE ONE	Key	1010101010	114	14.51	USD	06/24/2024	

Total Number of Valid Checks: 15

Export to File Location: C:\Users\Owner\Desktop\Test File

☒ Export to File Location ☐ Send via FTP

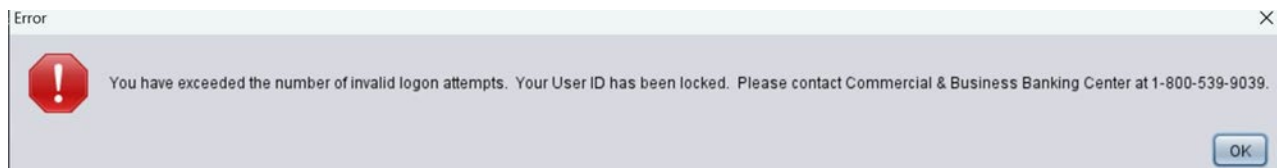


## 2.3 Troubleshooting

### **Q: What if I forgot my password and I am locked out?**

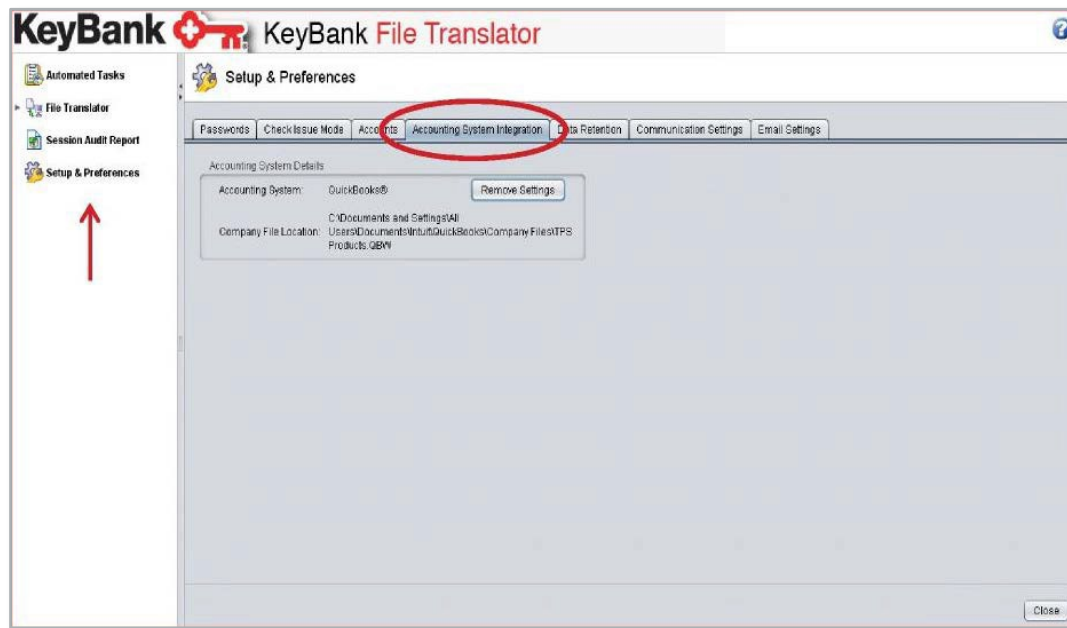
User1, User2 or User3 you need to contact the admin User at your organization for assistance in resetting your password.

You are the Admin User that is locked out. You will need to contact the Commercial Banking Services at 1-800-539-9039. Dial 711 for TTY/TRS.



**Q: If I upgrade or reinstall QuickBooks, how do I set up the Translator Tool?**

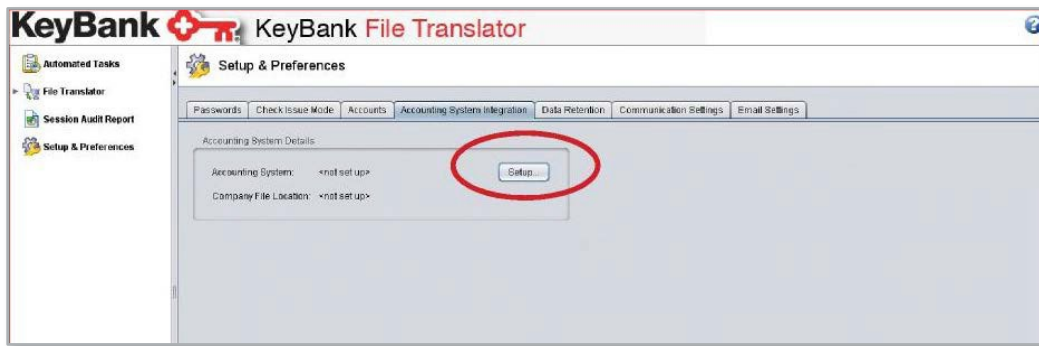
1. You can set up the tool to work with your new company profile without uninstalling and reinstalling.
2. Make sure you are logged into QuickBooks as the Admin in single user mode.
3. Log into the translator tool, click on **Setup & Preferences** on the left hand side, then the **Accounting System Integration** tab.



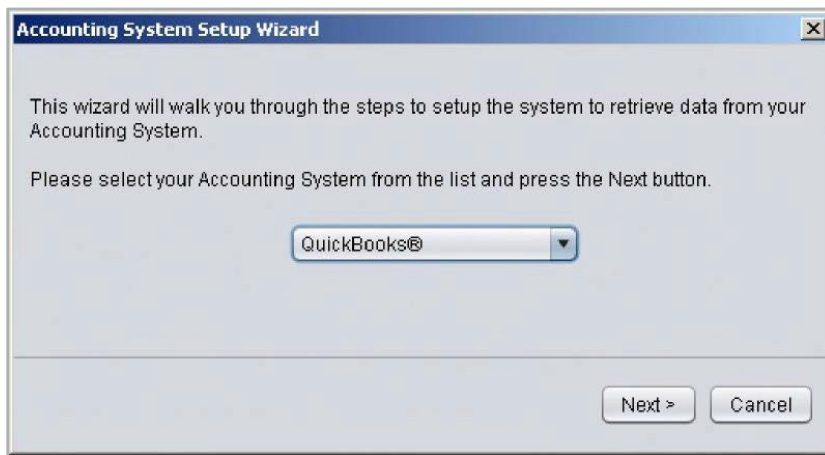
4. Click on **Remove Settings** to delete the mapping to the old company profile. You will receive a pop up asking you to confirm the changes, click **Yes** to continue.



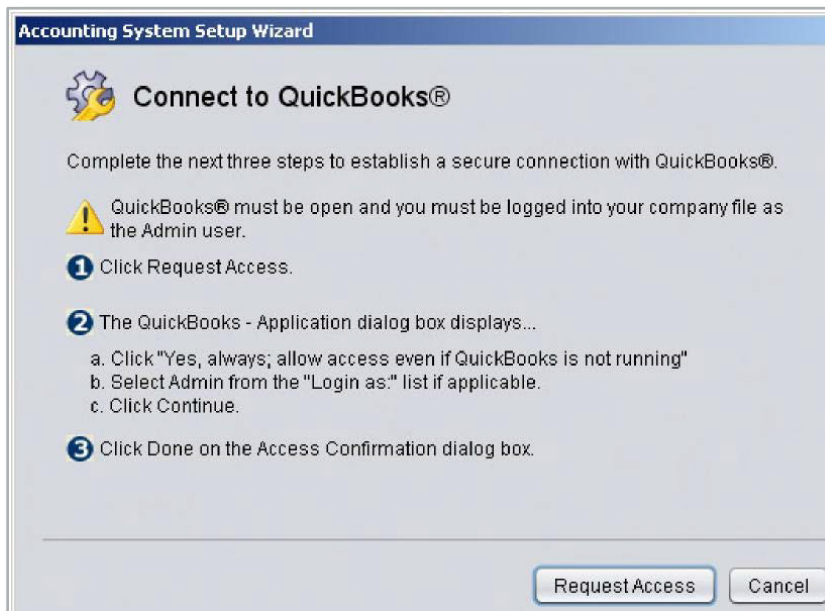
5. Now that the old mapping is removed, click on **Setup**.



6. Click **Next** on the first pop up box.



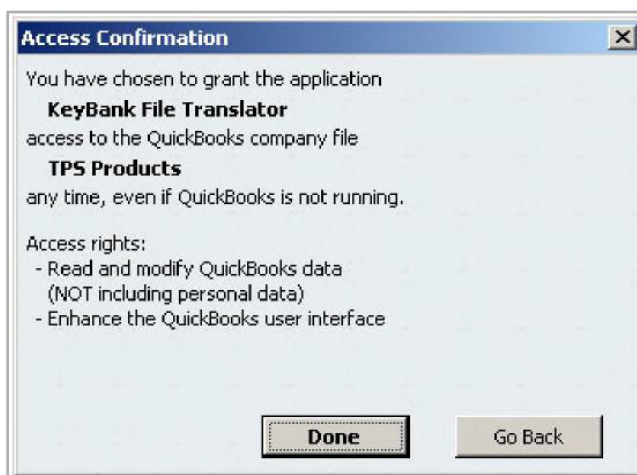
7. Then click on **Request Access**.




- A certificate will pop up and you need to click the second radial button **Yes, always allow access even if QuickBooks is not running** then **Continue**.



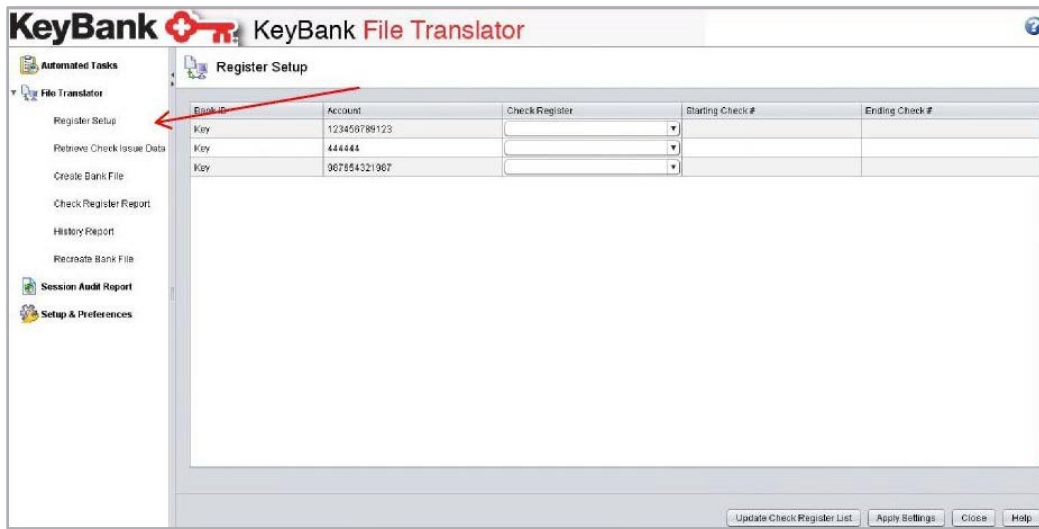
- This is your confirmation that the settings have been applied successfully. Click **Done**.



10. You can click on the **Accounting System Integration** tab again to confirm the company file location is correct.

 *If this is not correct then sign into the correct company profile and repeat the steps above.*

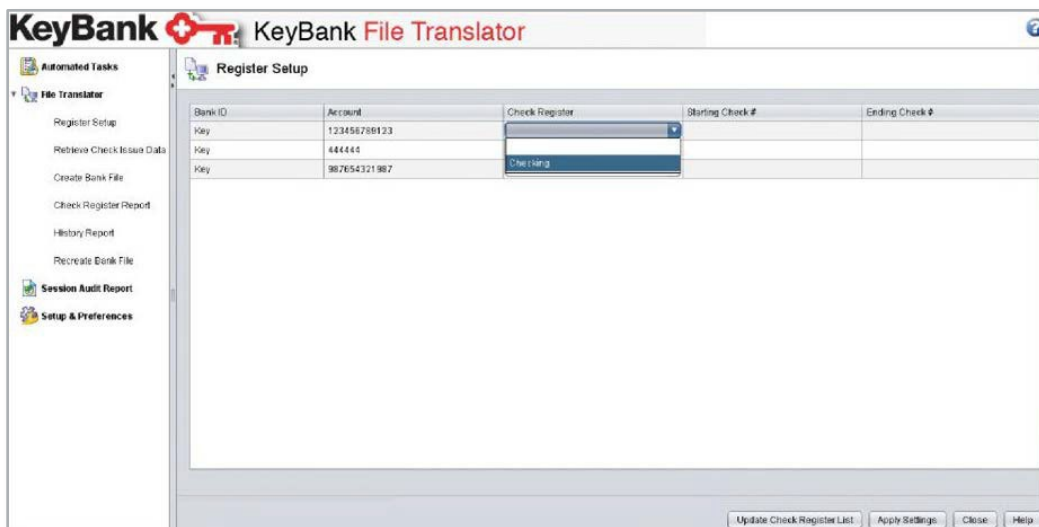
11. Now you must assign the correct check register to the account along with check numbers. Double click **File Translator** in bold on the left to expand the menu then **Register Setup**.



Bank ID	Account	Check Register	Starting Check #	Ending Check #
Key	123456789123			
Key	444444			
Key	987654321007			

Buttons at the bottom: Update Check Register List, Apply Settings, Close, Help

12. At the bottom click **Update Check Register List** then choose the appropriate check register name from the drop down list that corresponds to that account number.



Bank ID	Account	Check Register	Starting Check #	Ending Check #
Key	123456789123	Checking		
Key	444444			
Key	987654321007			

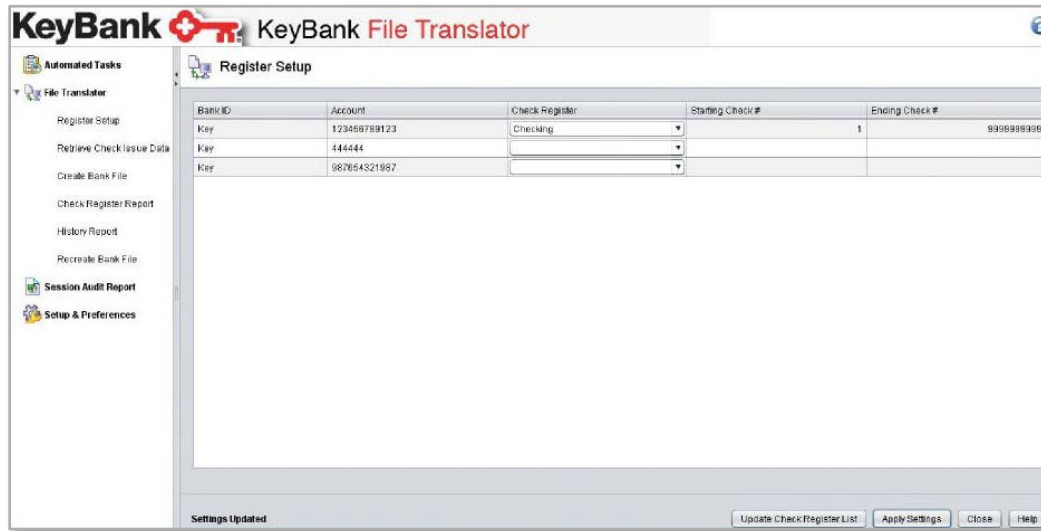
Buttons at the bottom: Update Check Register List, Apply Settings, Close, Help

13. Assign a starting and ending check number by double clicking in the text box.



*You can use 1 and 9999999999 as starting and ending.*

14. Click **Apply Settings** at the bottom then Retrieve Check Issue Data and proceed as normal.



Bank ID	Account	Check Register	Starting Check #	Ending Check #
Key	123456789123	Checking	1	999999999
Key	444444			
Key	987654321097	Checking		

## 3. Introduction for non-QuickBooks Users

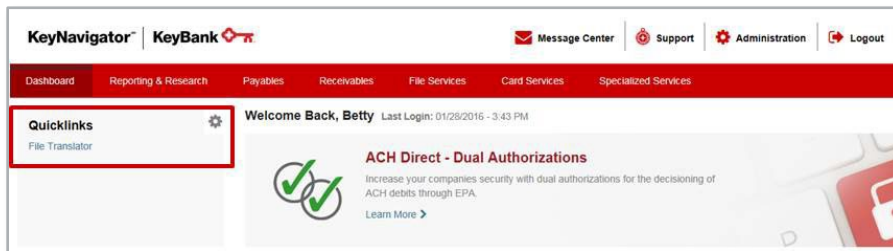
The Translator Tool is available when you need assistance in retrieving your check issuance information from your accounting package. Once created, the file can be uploaded via KeyNavigator to be used with Account Reconciliation services (ARP) and with Positive Pay. KeyNavigator access is needed.



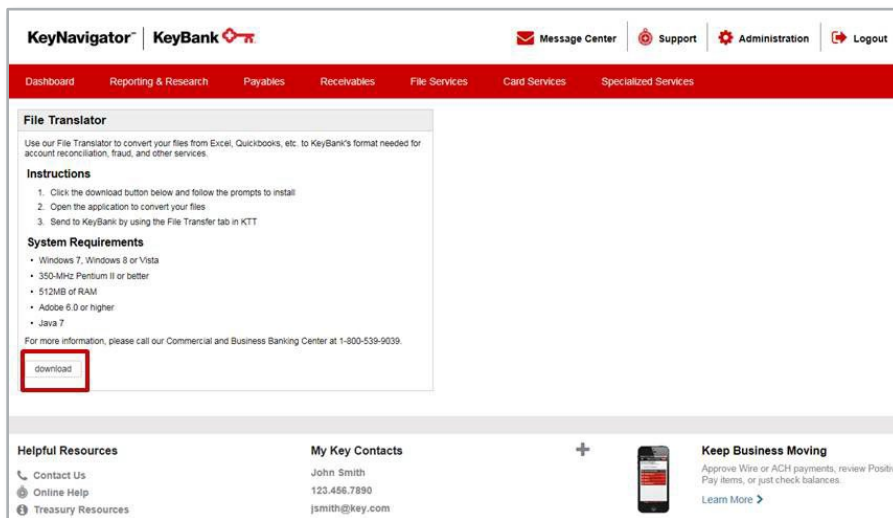
## 4. Translator Tool for non-QuickBooks

### 4.1 Installing the Translator Tool

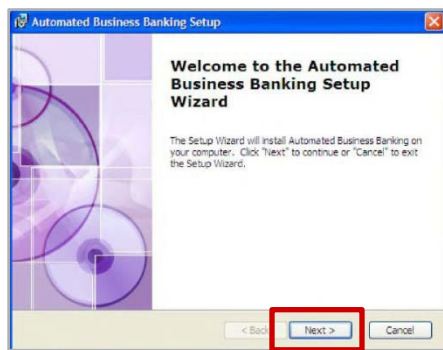
1. Log into **KeyNavigator**, and click on the **File Translator Quicklink** on the left side of the screen.



2. Click the **Download** button to launch the **Save As** or **Run** box. You can choose either.

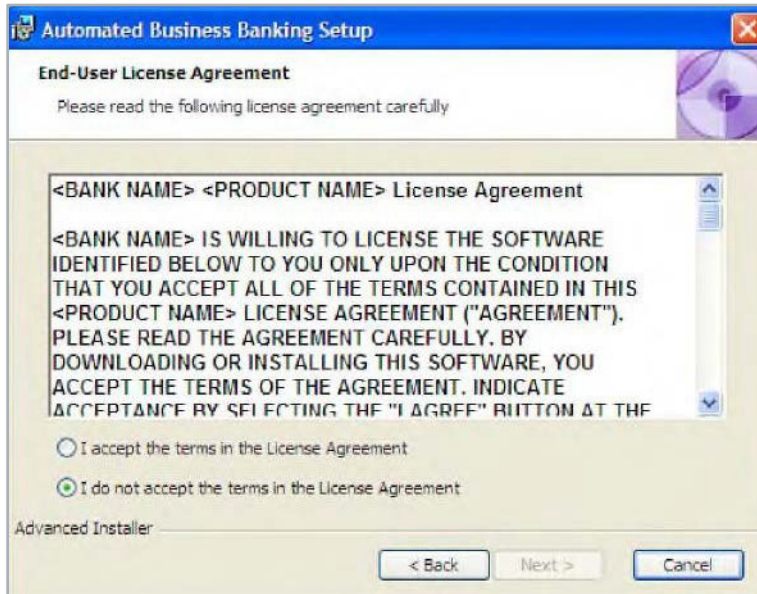


3. The installation welcome screen provides you with the **Cancel** button to stop the install. Click **Next** to continue.

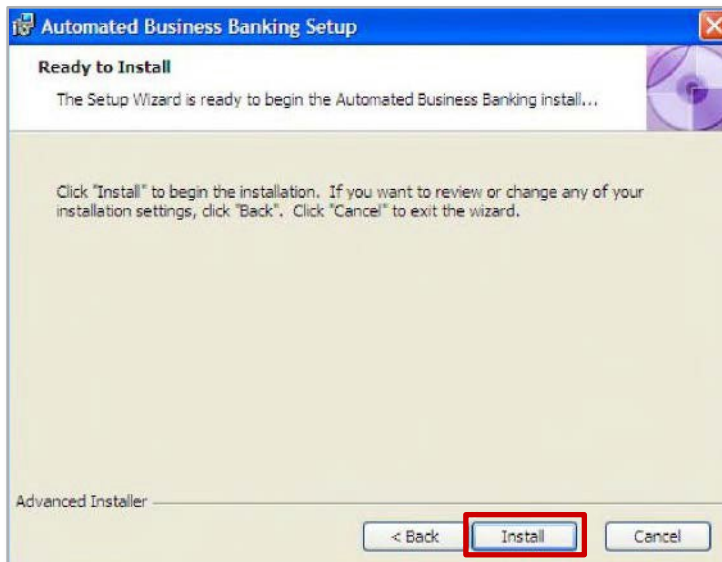




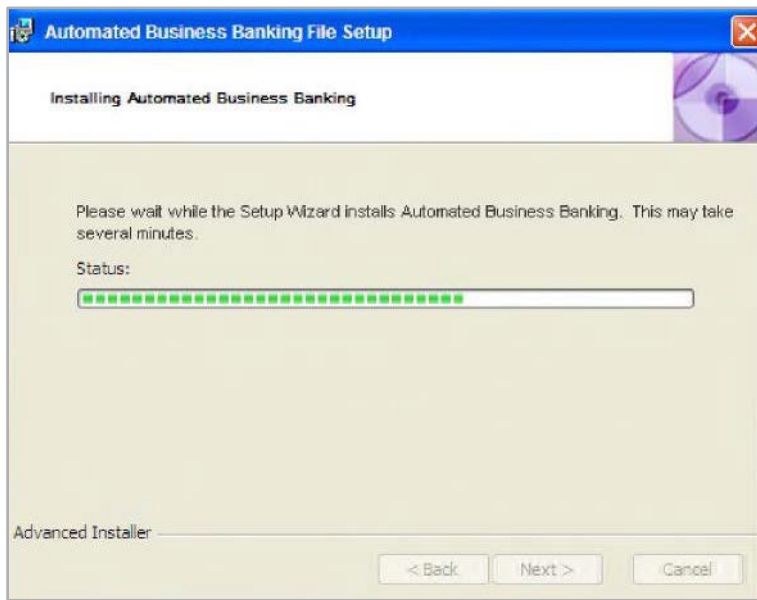
- The **End-User License Agreement** screen provides the option to accept or not accept the terms in the license agreement. If you do not accept the terms, the install process will halt, and the system will not be installed.



- Select the **I accept the terms in the License Agreement** option.
- Click **Next** to continue.
- The **Ready To Install** screen provides you with the opportunity to click **Back** to review your settings. You may click **Cancel** to halt the installation. Click **Install** to continue.




8. A status screen allows you to monitor the installation progress.

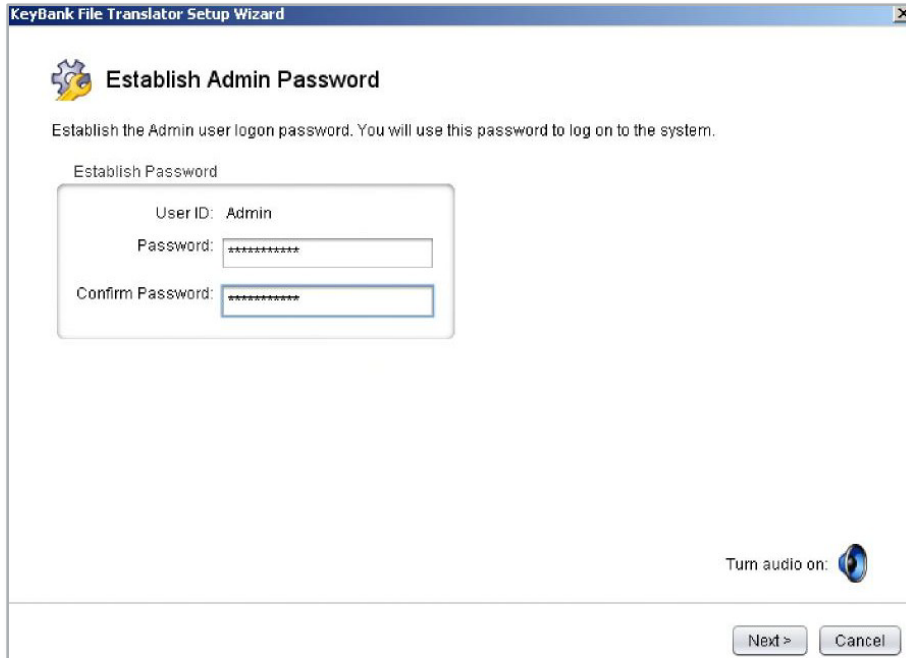


9. The system displays a screen notifying you that the installation is complete.



10. The following screen is where you can establish a password for the admin user. This can be changed at a later date if needed.

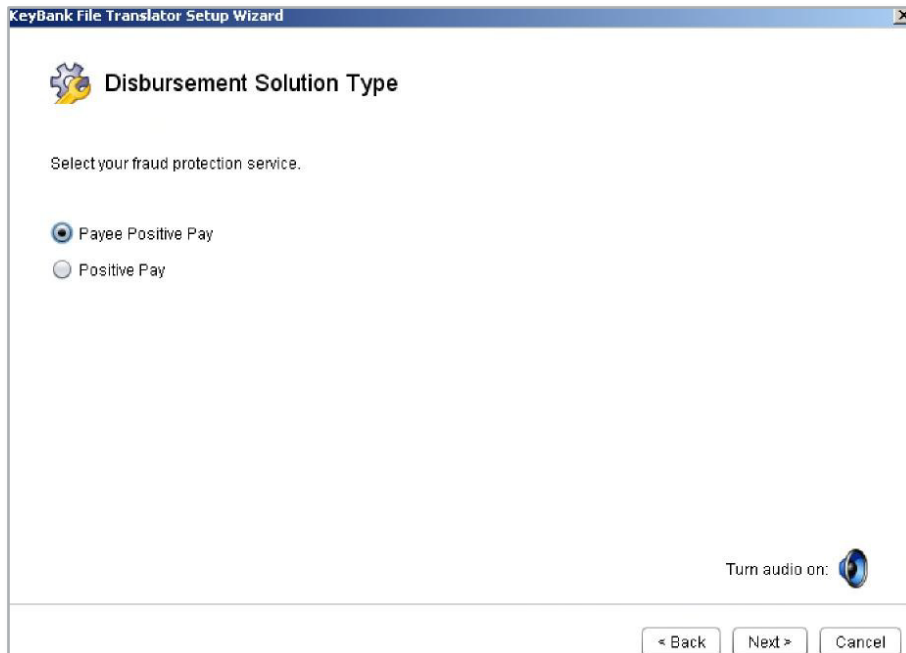
 *The password must be 8-12 characters long and contain at least 2 numerical digits.*



The screenshot shows the 'Establish Admin Password' window of the KeyBank File Translator Setup Wizard. The window title is 'KeyBank File Translator Setup Wizard'. It features a gear icon and the title 'Establish Admin Password'. Below the title, it says 'Establish the Admin user login password. You will use this password to log on to the system.' Under the heading 'Establish Password', there is a box containing three fields: 'User ID: Admin', 'Password: [masked]', and 'Confirm Password: [masked]'. At the bottom right, there is a 'Turn audio on:' label with a speaker icon. At the bottom center, there are 'Next >' and 'Cancel' buttons.

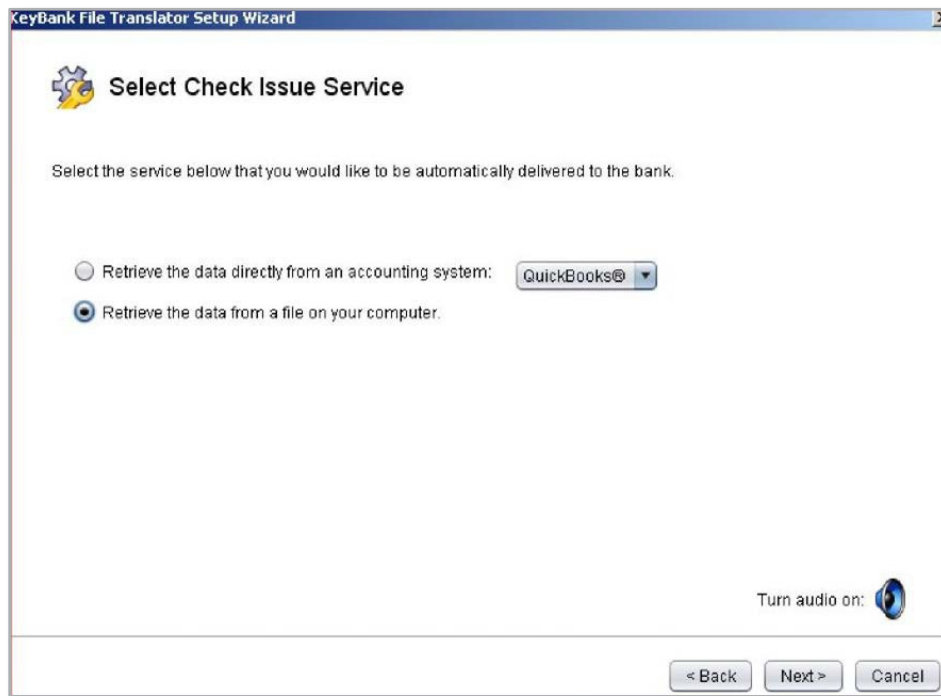
11. Next, choose either **Payee Positive Pay** or Standard **Positive Pa**

 *This cannot be changed without uninstalling or reinstalling the Translator Tool.*

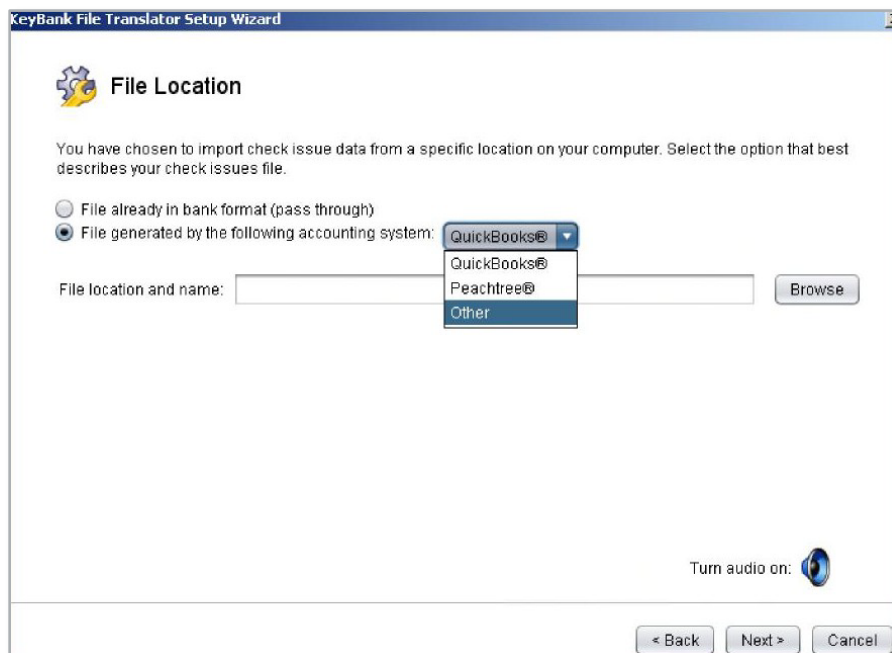


The screenshot shows the 'Disbursement Solution Type' window of the KeyBank File Translator Setup Wizard. The window title is 'KeyBank File Translator Setup Wizard'. It features a gear icon and the title 'Disbursement Solution Type'. Below the title, it says 'Select your fraud protection service.' There are two radio button options: 'Payee Positive Pay' (which is selected) and 'Positive Pay'. At the bottom right, there is a 'Turn audio on:' label with a speaker icon. At the bottom center, there are '< Back', 'Next >', and 'Cancel' buttons.

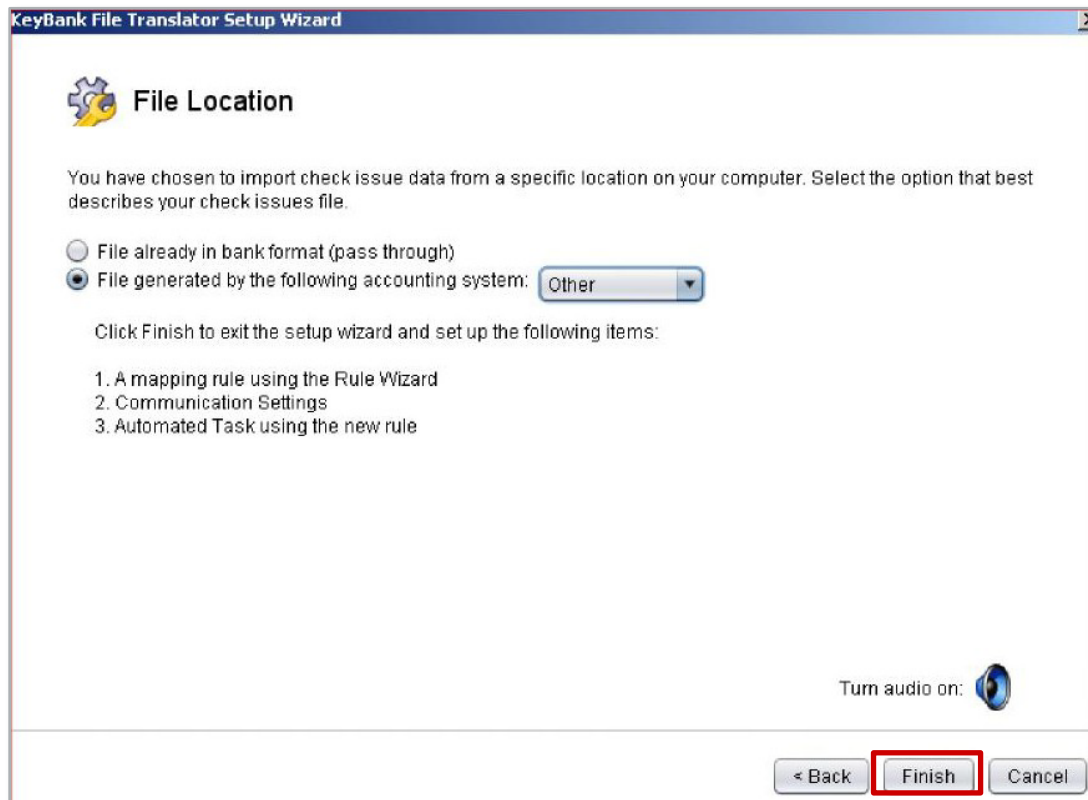
## 12. Choose **Retrieve the Data from a file on your computer.**



## 13. Select the second option, and choose **Other** from the drop down menu unless you are exporting a file from QuickBooks. QuickBooks users should refer to the QuickBooks version of the translator tool guide. If you are exporting a file from Peachtree®, choose **Other** from the drop down menu even though Peachtree is a specific option.




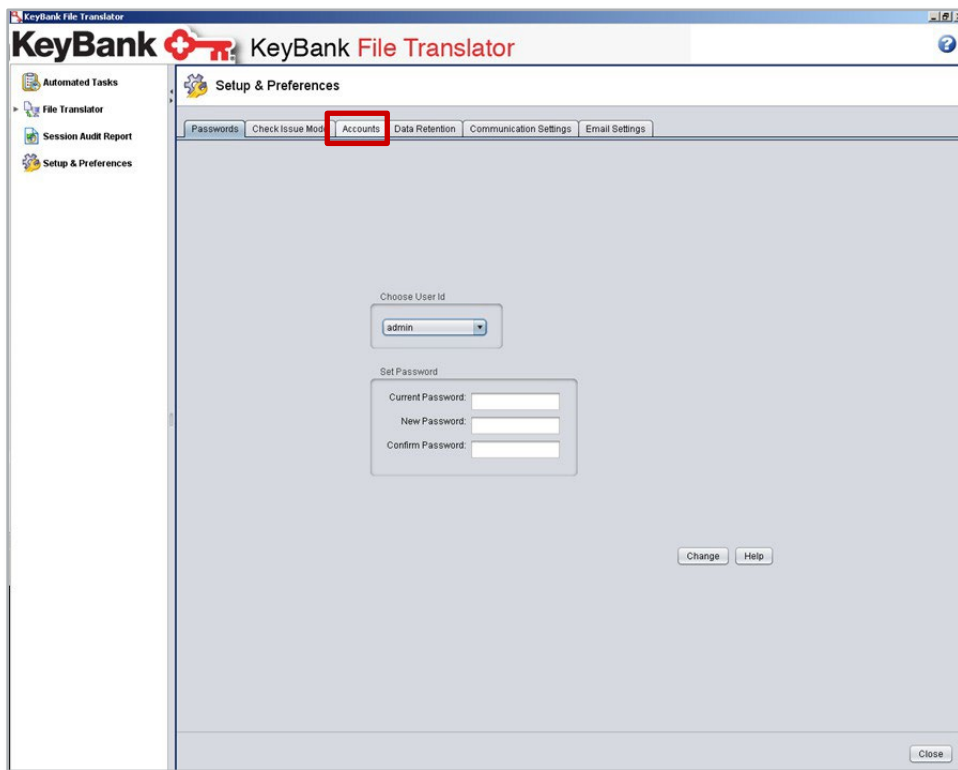
14. Click **Finish**. This will complete the initial set-up and launch the ARP Translator Tool.



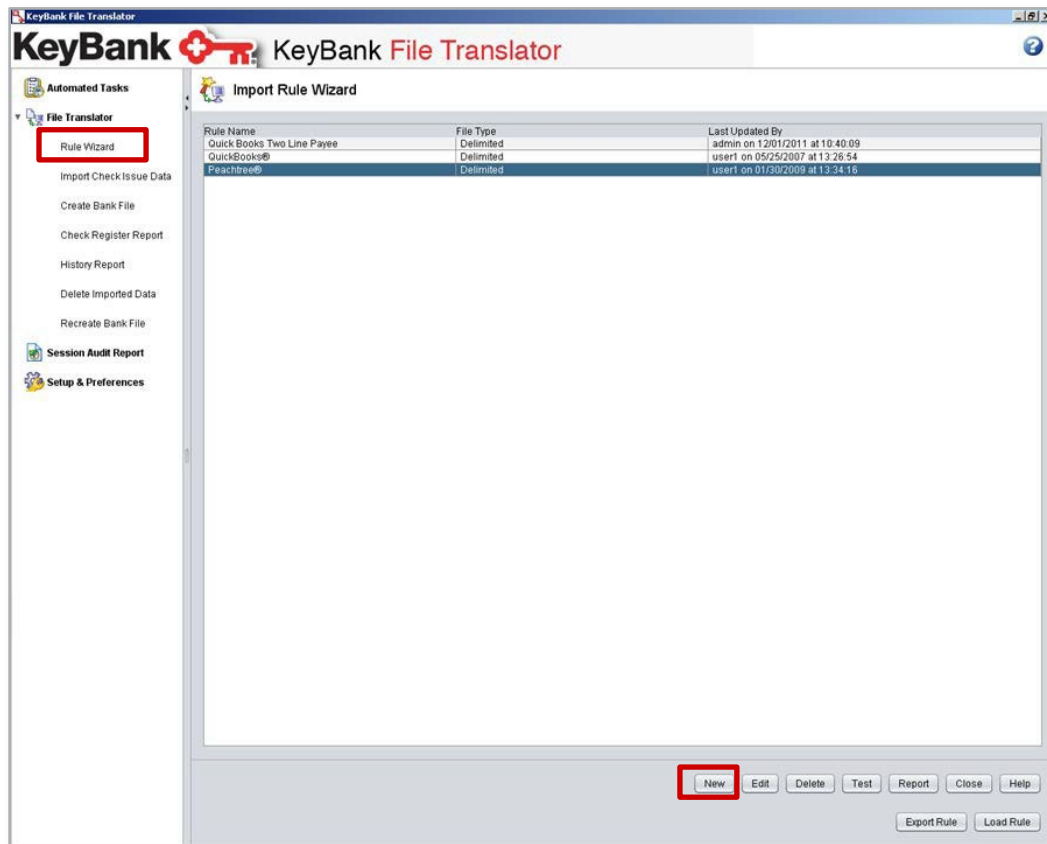
## 4.2 Set-up and Preferences

1. This is the set-up and preferences menu of the ARP File Translator Tool. Click on the **Accounts Tab** which allows you to add accounts to the tool. You must include an account number and account name.

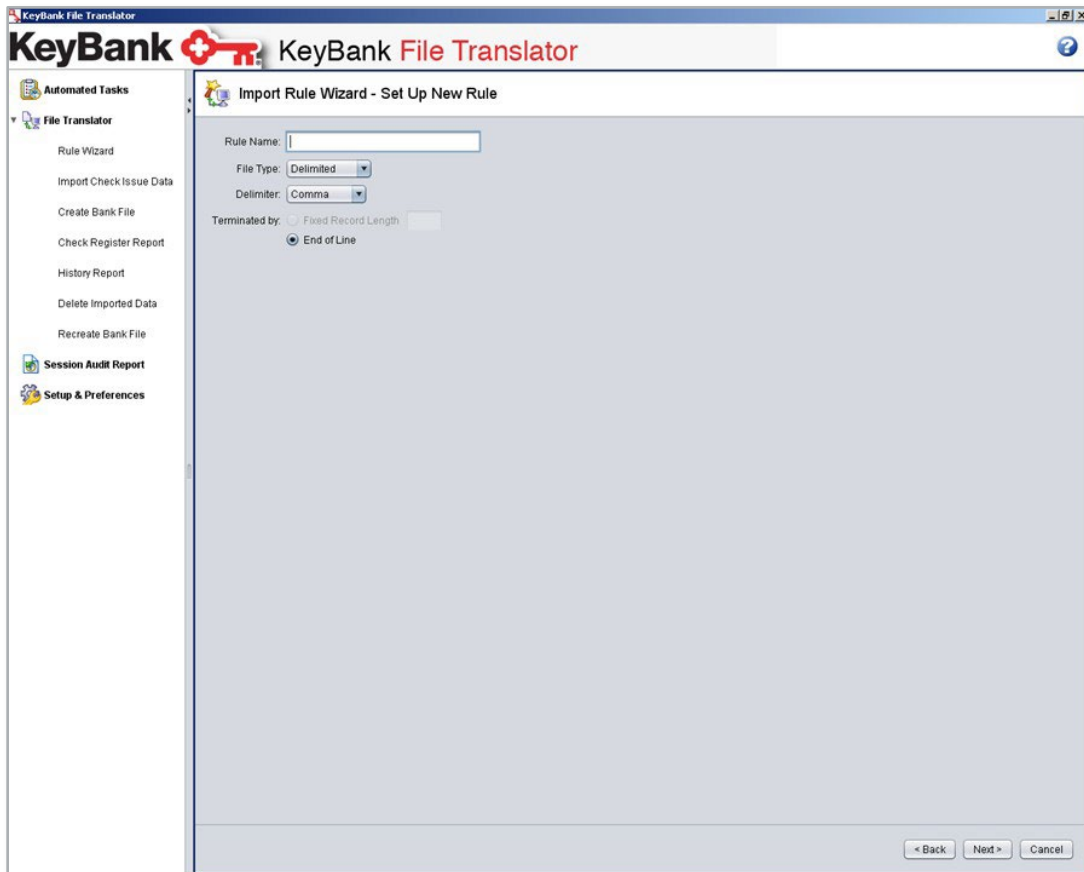
 *When using QuickBooks and Peachtree default rules, the account name has to match what is in the file. This also applies to all rules whose settings look for an account name in the file.*



2. Click on **OK** to add the desired account(s).
3. Next, click on the arrow next to File Translator which will collapse the menu.
4. Clicking on the **Rule Wizard** will display the available rules and allow you to create, export load, edit, and test and view the different rules. There are 2 available by default. QuickBooks and Peachtree are 1 line Payee Name rules and cannot be deleted. To create a new rule, click **New**.

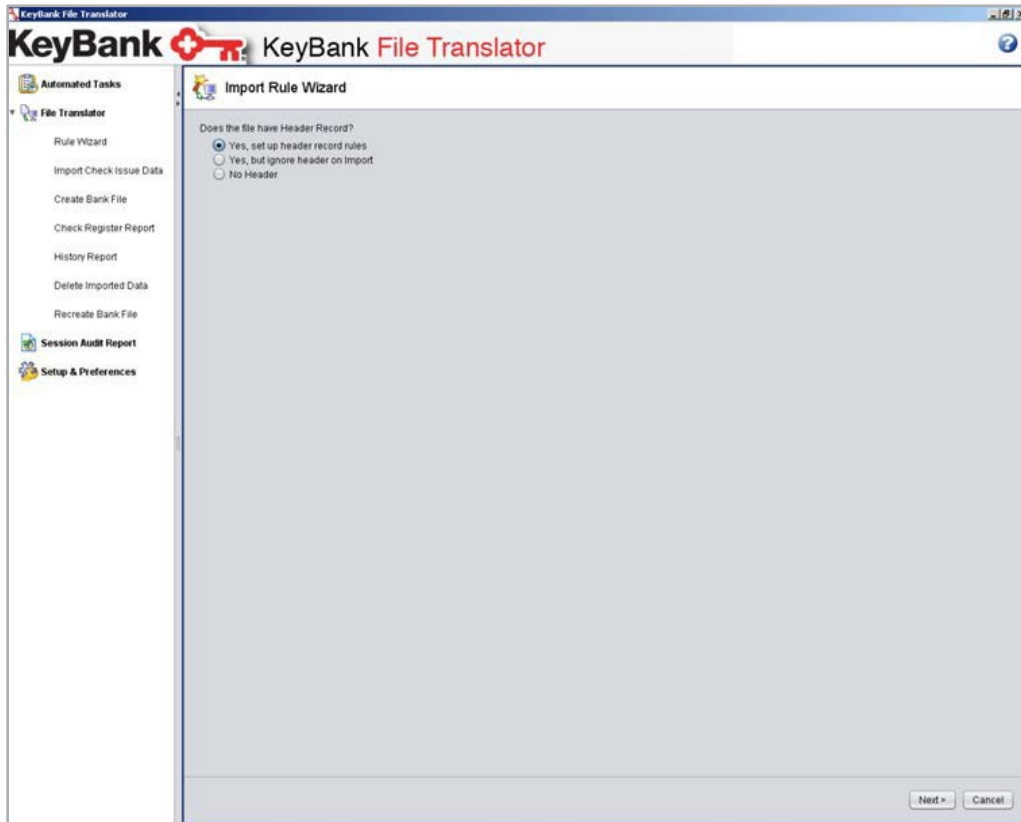


- The first screen allows you to name a rule, choose a file type, delimiter and terminated by. The rule name can be anything you want to name it. The file type **delimited** denotes that a comma or semicolon separates each field. The **fixed** format allows you to create a rule based on a fixed width format. This is useful if you have a text file that is one length, i.e. the data runs together. This example is of a comma delimited or CSV file which is the most common.

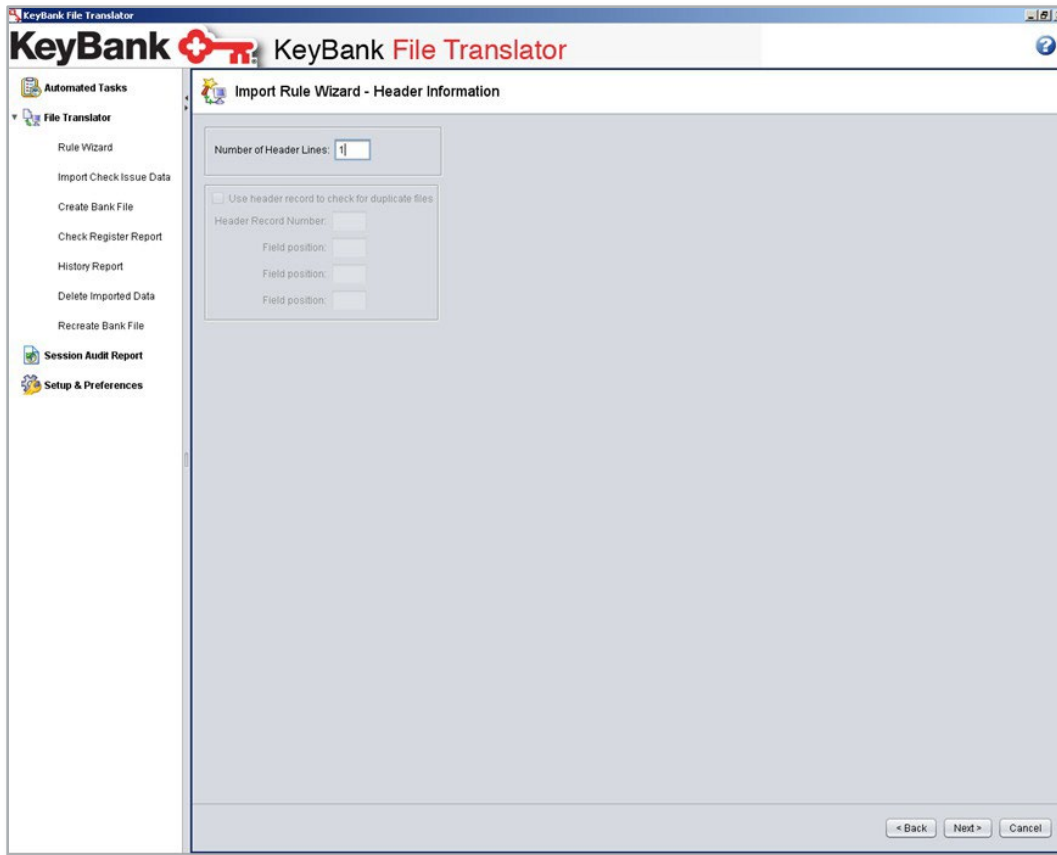




6. The following is where you define whether the file has a header, and if so, what to do with it. If there is a header, and you want to use it to check for duplicates, then choose **Yes, setup header record rules**. If the Excel file has a head, but you want to ignore it, choose **Yes, but ignore the header on import**. If there is not a header, choose **No Header**.



7. If you are establishing header rules, first, define how many header lines there are and then indicate which positions in the header record will check for duplicate files. To ignore the header records, simply indicate how many lines there are.



KeyBank File Translator

**KeyBank** KeyBank File Translator

**Automated Tasks**

- File Translator
  - Rule Wizard
  - Import Check Issue Data
  - Create Bank File
  - Check Register Report
  - History Report
  - Delete Imported Data
  - Recreate Bank File
- Session Audit Report
- Setup & Preferences

**Import Rule Wizard - Header Information**

Number of Header Lines:

☐ Use header record to check for duplicate files

Header Record Number:

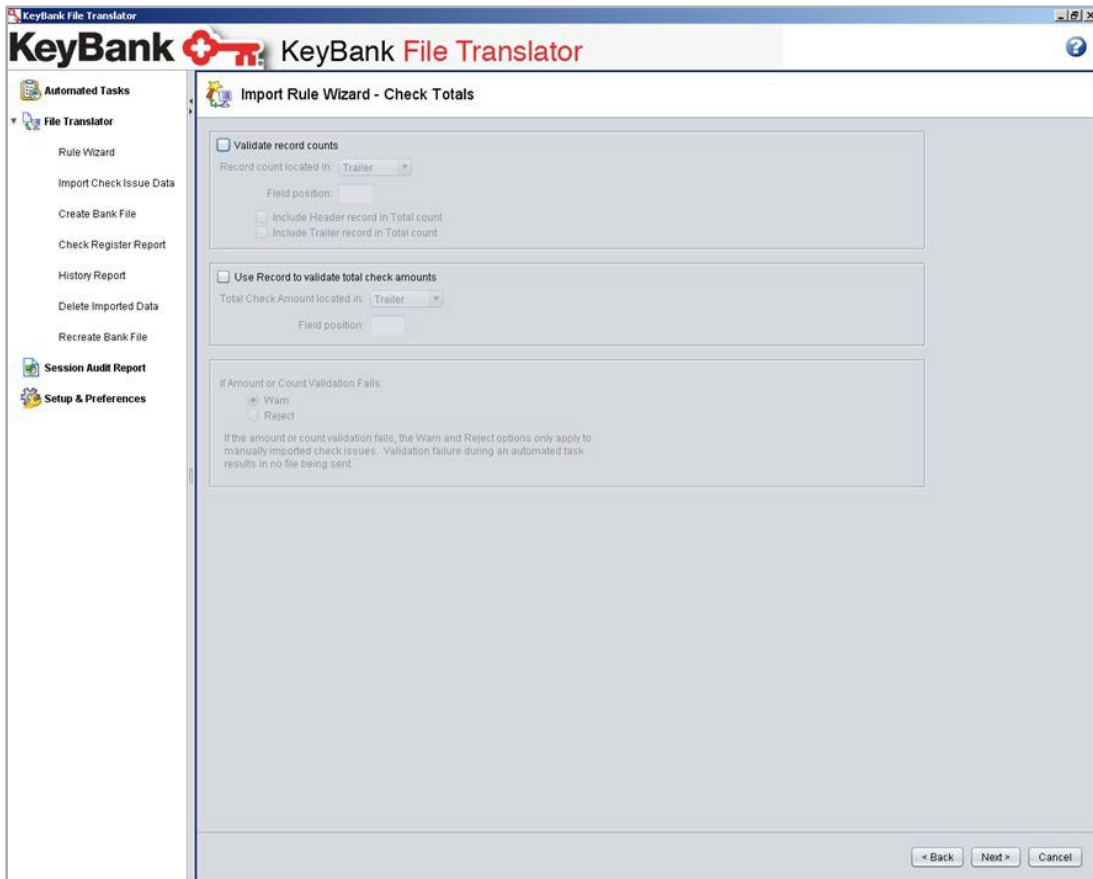
Field position:

Field position:

Field position:

< Back Next > Cancel

8. After choosing **No Header**, or entering in the lines of headers, you will choose if there are check totals in the file. The check totals will appear at the bottom of the file and will sum the individual checks. Choosing **No Totals**, or **Yes, but ignore totals** will take you to Step 10. If you are going to set up Totals rules, click **Next**.
9. Next you will define where and how to validate record counts. This will be in the trailer of the file. You will have to choose which position it is in. Enter the data, and choose **Next**.



**KeyBank File Translator**

**Import Rule Wizard - Check Totals**

☐ **Validate record counts**

Record count located in:

Field position:

☐ Include Header record in Total count

☐ Include Trailer record in Total count

☐ **Use Record to validate total check amounts**

Total Check Amount located in:

Field position:

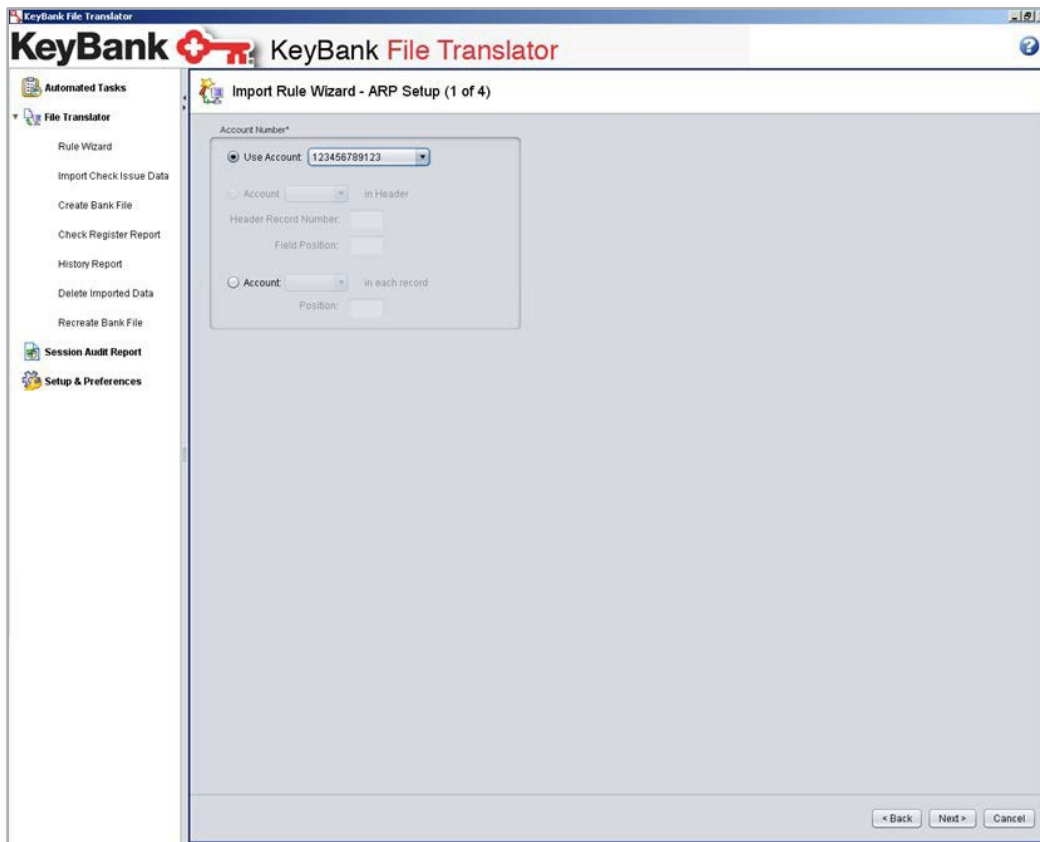
**If Amount or Count Validation Fails:**

☒ Warn

☐ Reject

If the amount or count validation fails, the Warn and Reject options only apply to manually imported check issues. Validation failure during an automated task results in no file being sent.

10. Click the drop down menu to choose the account you wish to use. If you established a header rule earlier, you can set the rule to validate the account number in the header. Once you have the account number added, click **Next**.



KeyBank File Translator

KeyBank File Translator

Automated Tasks

File Translator

Rule Wizard

Import Check Issue Data

Create Bank File

Check Register Report

History Report

Delete Imported Data

Recreate Bank File

Session Audit Report

Setup & Preferences

Import Rule Wizard - ARP Setup (1 of 4)

Account Number\*

☒ Use Account: 123456789123

☐ Account: In Header


Header Record Number: Field Position: Position:

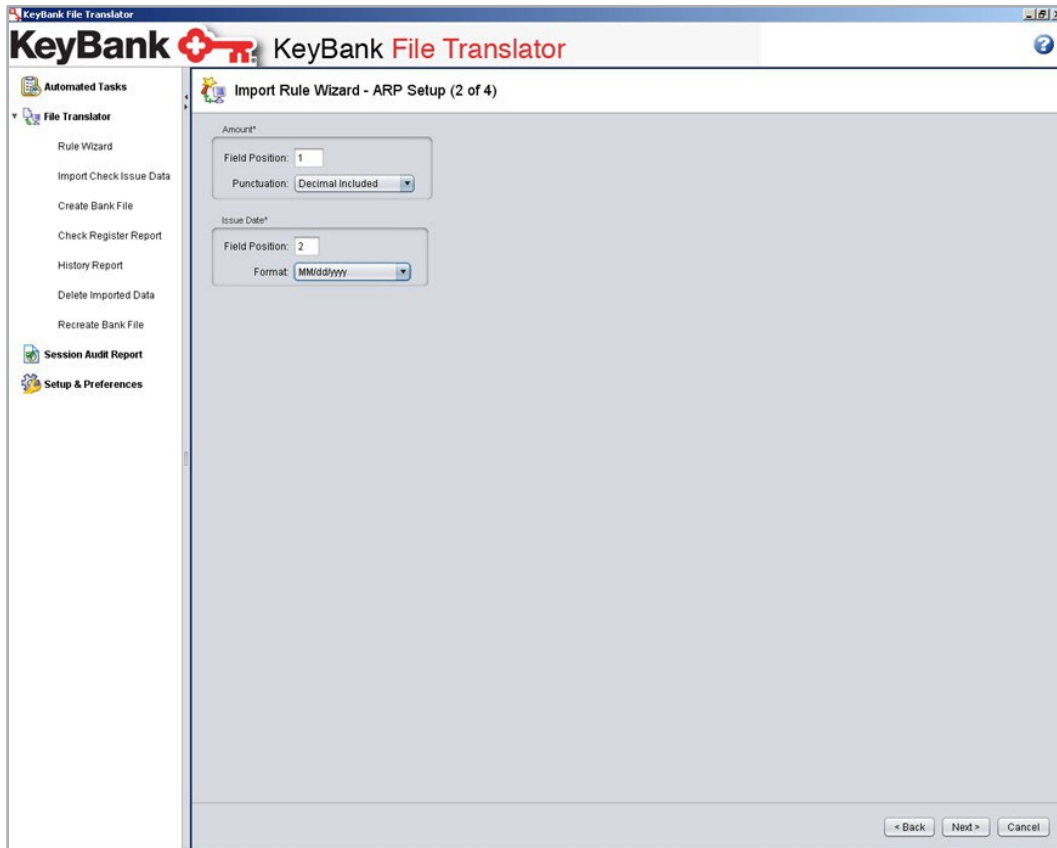
☐ Account: In each record

Position:

Back Next Cancel

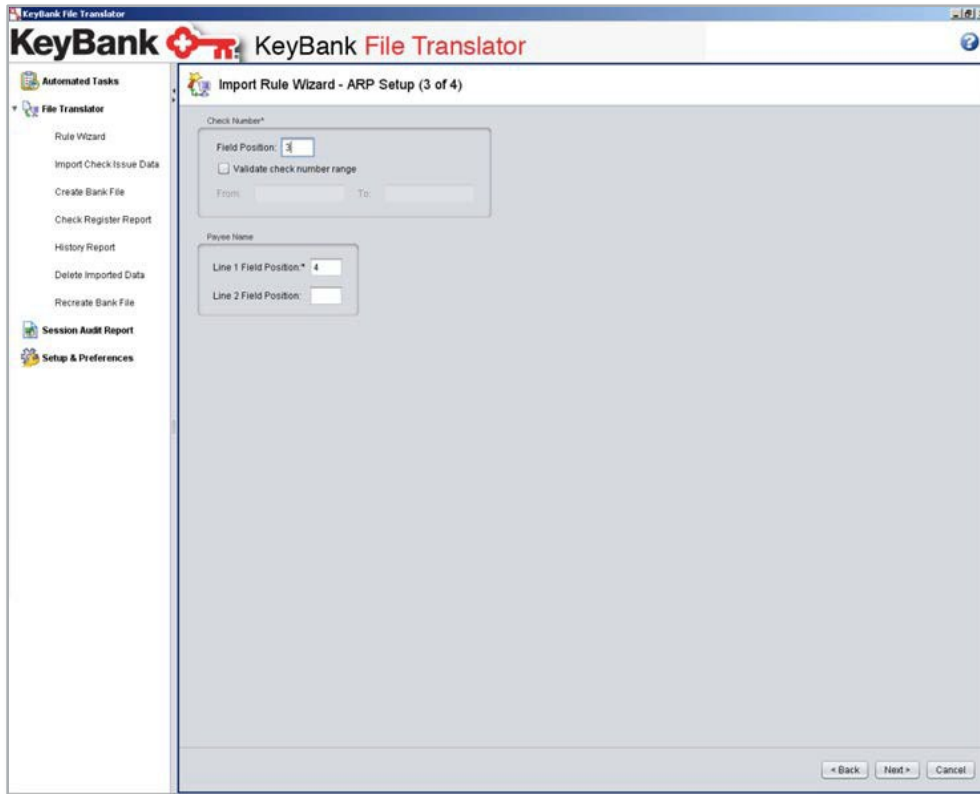
11. Next, define where the Translator Tool will look for the dollar amount in the Excel file, and whether or not it has a decimal in it. Below, define the date field and which format it is in. For example: 12/06/2024 or 12/06/2024 from the drop down menu.

 *The field positions are based on which columns that data is in when using a CSV file. Column A is field position 1, Column B is field 2, Column C is field 3, etc.*



The screenshot shows the 'KeyBank File Translator' application window. The title bar reads 'KeyBank File Translator'. The main window has a sidebar on the left with a tree view containing 'Automated Tasks' and 'File Translator'. Under 'File Translator', there are several options: 'Rule Wizard', 'Import Check Issue Data', 'Create Bank File', 'Check Register Report', 'History Report', 'Delete Imported Data', 'Recreate Bank File', 'Session Audit Report', and 'Setup & Preferences'. The 'Rule Wizard' option is selected. The main area of the window is titled 'Import Rule Wizard - ARP Setup (2 of 4)'. It contains two sections: 'Amount\*' and 'Issue Date\*'. The 'Amount\*' section has a 'Field Position' dropdown set to '1' and a 'Punctuation' dropdown set to 'Decimal Included'. The 'Issue Date\*' section has a 'Field Position' dropdown set to '2' and a 'Format' dropdown set to 'MM/dd/yyyy'. At the bottom right of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

12. Fill in the check number position and the payee name field position. If this is Standard Positive Pay, the payee name field will not display.



**KeyBank File Translator**

**Import Rule Wizard - ARP Setup (3 of 4)**

Check Number\*

Field Position:

☐ Validate check number range

From:  To:


Payee Name

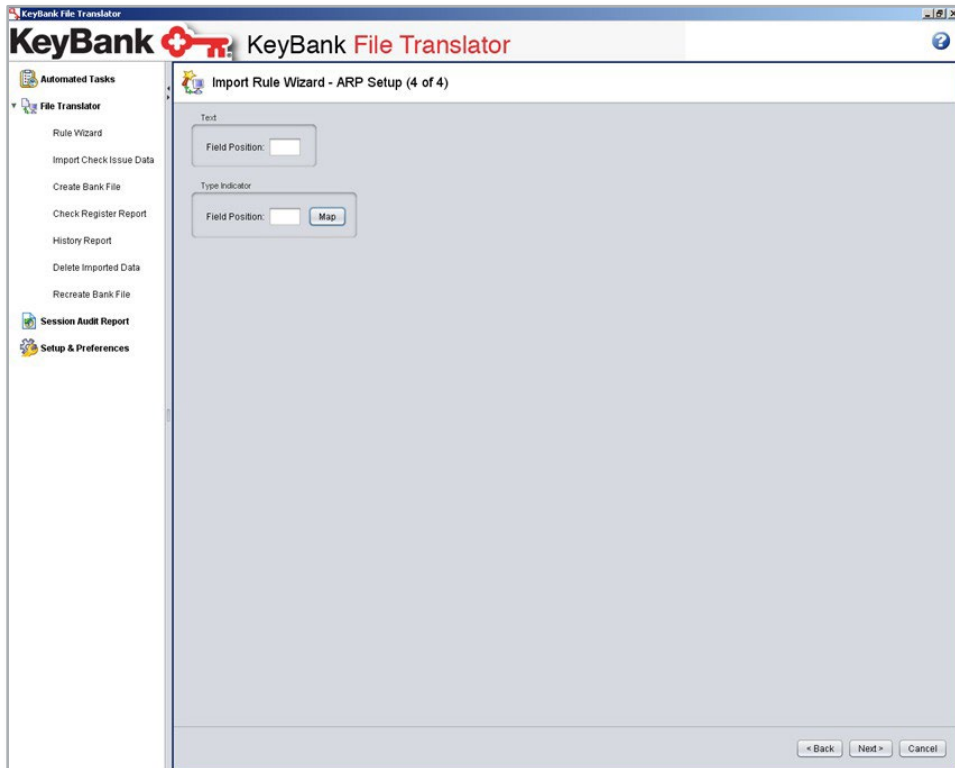
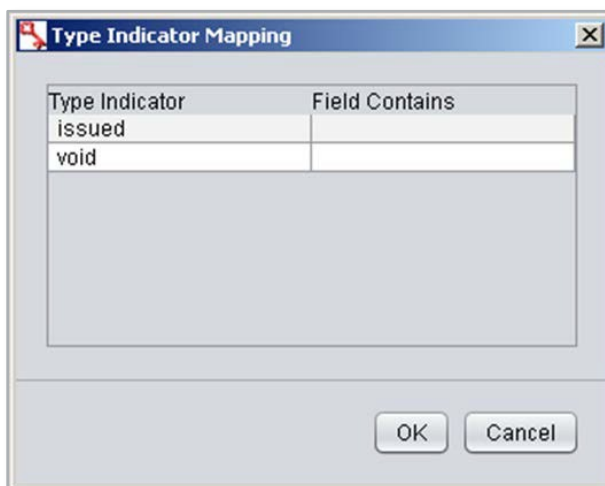
Line 1 Field Position:

Line 2 Field Position:

< Back Next > Cancel

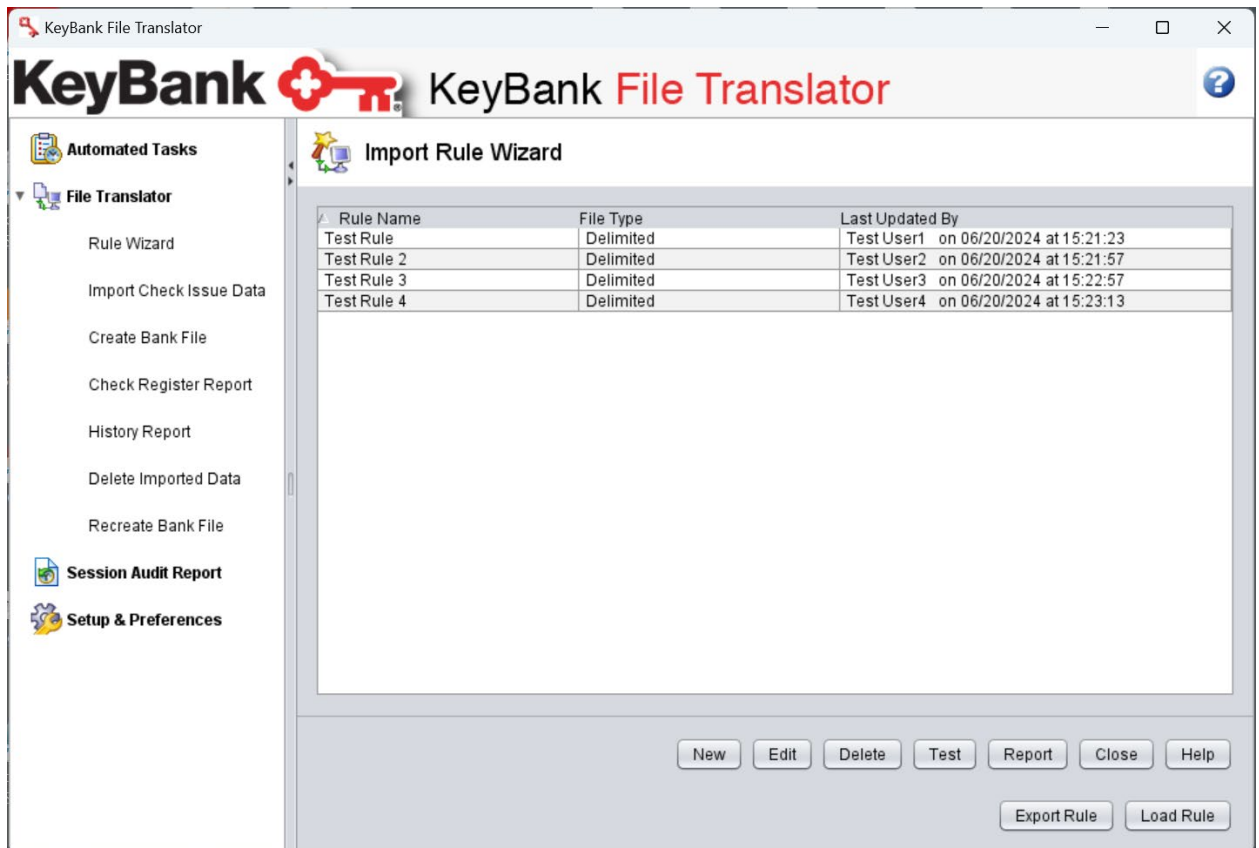
13. The **Text Field Position** is the optional data field. The **Type Indicator** is used for void items. Click on **Map** to define the field and what tool you should look for to determine if it is a void or not.

 *You have to define a void field and an issue field if you are going to use this feature. The void column cannot contain a blank space or it will fail to upload the checks.*

Type Indicator	Field Contains
issued	
void	

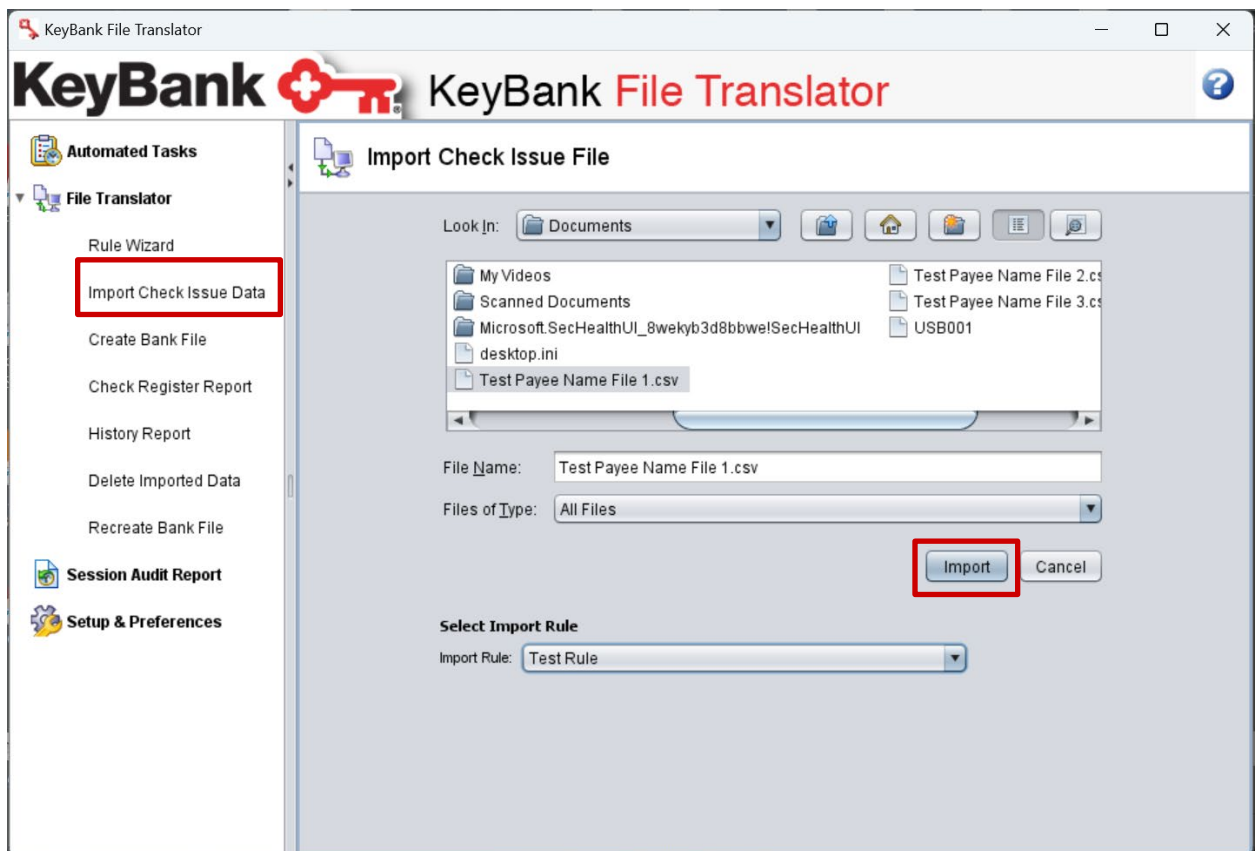
14. Click on **Next**, then **Finish** to complete the Rule Wizard. This will take you back to the main screen, and your new rule will be visible.



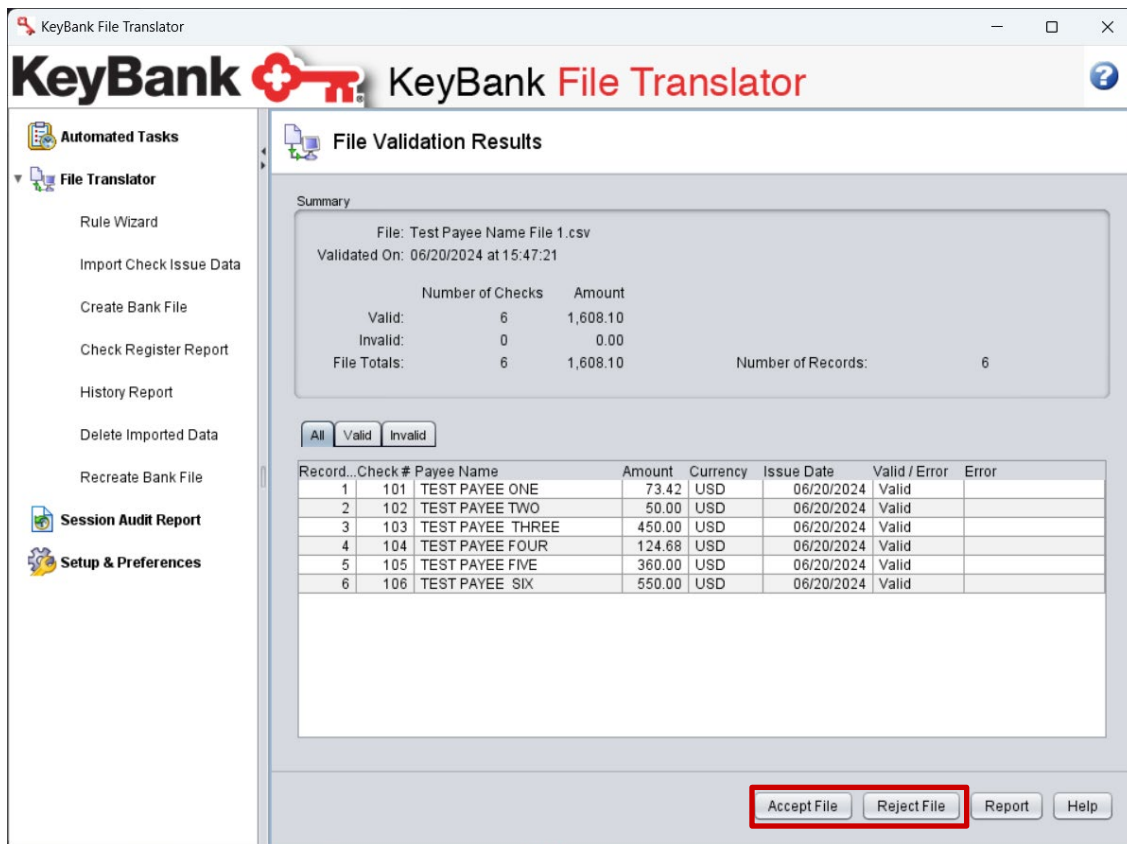


## 4.3 Using the Translator Tool

1. Once the rule is created, you click on **Import Check Issue Data** to import a file with a rule. Browse to find the file that was exported out of the accounting software to import into the tool. Clicking on the file once will select it. Next, choose the **Import Rule**. Click **Import**.



- After the tool examines the file, the **File Validation Results** screen will appear. This is the summary of everything that the file contained. The valid/error column should display valid for all of the items listed. If not, it will give a reason in the **Error Column**. Double clicking on any record will open a detail window, and any errors will be displayed next to the field that contains the error. Once you have reviewed the file, and are ready to accept the checks, click on **Accept File**. If there are errors that need to be corrected, such as incorrect date format, click **Reject File**.



**KeyBank File Translator**

**Automated Tasks**

- File Translator
  - Rule Wizard
  - Import Check Issue Data
  - Create Bank File
  - Check Register Report
  - History Report
  - Delete Imported Data
  - Recreate Bank File
- Session Audit Report
- Setup & Preferences

**File Validation Results**

Summary

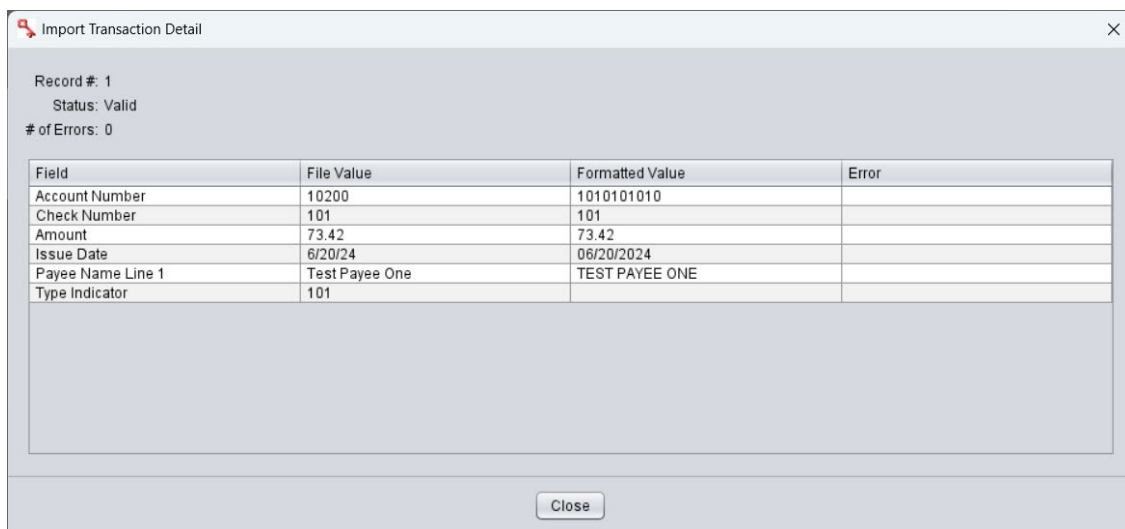
File: Test Payee Name File 1.csv  
Validated On: 06/20/2024 at 15:47:21

	Number of Checks	Amount	
Valid:	6	1,608.10	
Invalid:	0	0.00	
File Totals:	6	1,608.10	Number of Records: 6

**All Valid Invalid**

Record...	Check #	Payee Name	Amount	Currency	Issue Date	Valid / Error	Error
1	101	TEST PAYEE ONE	73.42	USD	06/20/2024	Valid	
2	102	TEST PAYEE TWO	50.00	USD	06/20/2024	Valid	
3	103	TEST PAYEE THREE	450.00	USD	06/20/2024	Valid	
4	104	TEST PAYEE FOUR	124.68	USD	06/20/2024	Valid	
5	105	TEST PAYEE FIVE	360.00	USD	06/20/2024	Valid	
6	106	TEST PAYEE SIX	550.00	USD	06/20/2024	Valid	

**Accept File Reject File Report Help**



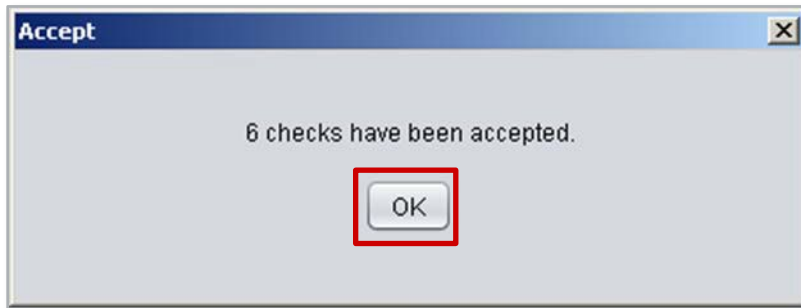
**Import Transaction Detail**

Record #: 1  
Status: Valid  
# of Errors: 0

Field	File Value	Formatted Value	Error
Account Number	10200	1010101010	
Check Number	101	101	
Amount	73.42	73.42	
Issue Date	6/20/24	06/20/2024	
Payee Name Line 1	Test Payee One	TEST PAYEE ONE	
Type Indicator	101		

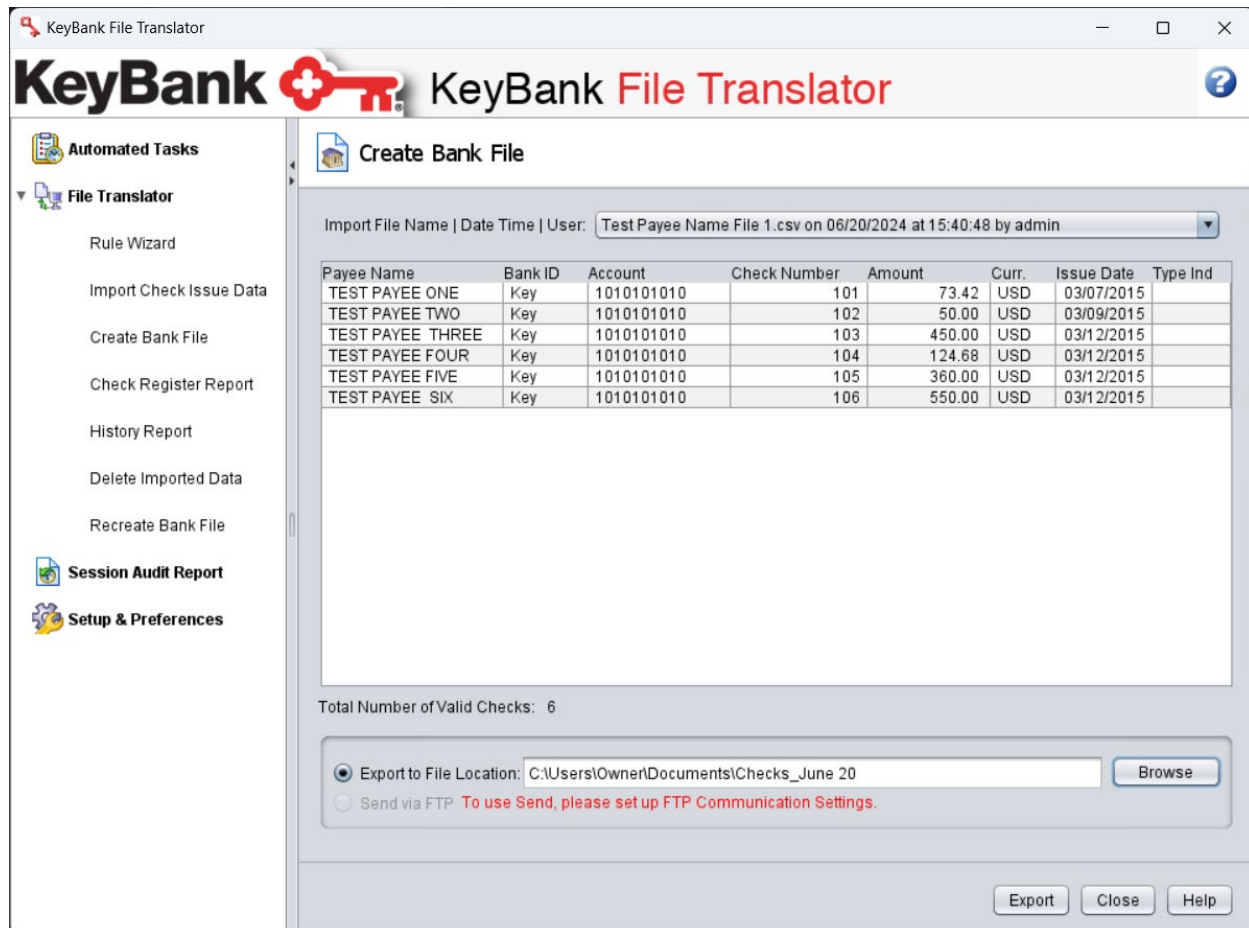
**Close**

- After accepting the checks, a window will pop up to let you know how many checks were accepted. Click **OK** to take you to the **Create Bank File** screen.



- The **Create Bank File** screen is where you will export the file to a specific directory to be sent to Key. The file that is exported is a text file. Choose **Browse** and save the file to a directory on the computer that is easily accessible. It is recommended to name the file with the date in the file name.

 **Once you click *Export*, you cannot delete the data from the system. The only way to clear the data is to uninstall and reinstall the tool.**

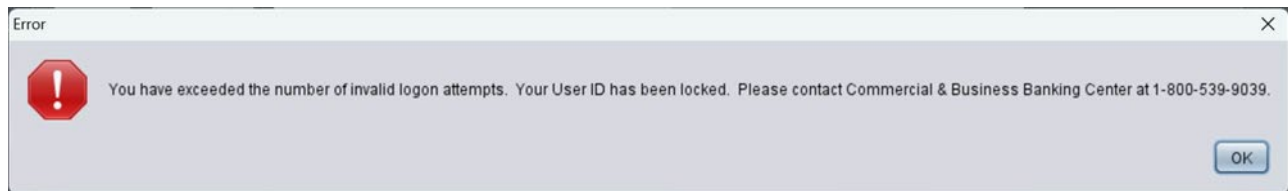


## 4.4 Troubleshooting

### **Q: What if I forgot my password and I am locked out?**

User1, User2 or User3 you need to contact the Admin User at your organization for assistance in resetting your password.

You are the Admin User that is locked out. You will need to contact the Commercial & Business Banking Center at 1-800-539-9039.



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