



2023 Corporate Responsibility Highlights

Financial highlights¹

\$821MM

2023 full year net income

9.6%

return on average tangible common equity

\$.88

diluted earnings per share from continuing operations

10.02%

common equity tier 1



Climate Stewardship

~\$5Bn

of new capital deployed in 2023 to support a low-carbon economy²

48%

REDUCTION

in Scope 1 and Scope 2 greenhouse gas (GHG) emissions compared to our 2016 baseline



- More than **\$2.6 billion** invested in renewable energy projects in 2023
- **~\$2 billion** raised through green, social, and sustainable bond offerings in 2023
- Enabled funding and launch of EV freight systems

¹ For the year ended December 31, 2023, reflecting continuing operations attributable to Key Common Shareholders. Please refer to Key's December 31, 2023, Form 10-K filed with the SEC for more details.

² KeyBanc Capital Markets as lead financier.



Communities

\$5.5Bn

invested in our
communities in 2023

\$4.8Bn

investments in
affordable housing

\$459MM

in mortgage
lending to low-
and moderate-
income (LMI)
individuals or in
LMI communities



- **\$267.7MM** in small business lending in LMI communities
- **\$39.8MM** in transformational philanthropic investments, including **\$5.6MM** in charitable contributions made through Key employee programs
- **77,500 hours** of community service hours by teammates

Teammates

\$8.4MM

invested in our
teammates' development



- **582,949 hours** of formal learning programs and courses
- **25%** of our teammates belong to at least one of our **12** employee resource groups

Diversity, equity, and inclusion

13%

of qualified spend with
diverse suppliers

- Since 2021, our focus on attracting, developing, and retaining diverse talent has resulted in a **32%** rate of increase in senior leadership representation for people of color (POC) and a 13% rate of increase for women.
- **66%** of new hires were diverse in gender or race/ethnicity. **24%** of promotions were POC, and **57% of promotions** were women.
- Hosted **nine** DE&I guest speaker series event sessions.

Recognition

14x

Top 50 Companies
for Diversity by
DiversityInc

11x

Community-Minded
Companies by Civic 50